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Audi
Truth in Engineering



Audi Elsa Newsletter

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ODIS Service Version 3.0.0 - Mandatory Installation from Web Server

Please be reminded that ODIS Service V3.0.0 is now available for installation, and that it is mandatory on all diagnostic devices used on vehicles covered by the new vehicle warranty. With the release of V3.0.0:

- **Online updates are no longer available for ODIS Service versions up to and including V2.2.7.** As a result, we urge you to ensure V3.0.0 installations take place quickly as possible.
- **Installation DVDs are no longer used.** New installations on new devices and re-installations on existing devices are now performed directly from the web server.

For detailed installation instructions, please log on to ServiceNet and navigate to the **Vehicle Diagnostics** category. Then refer to **ODIS Service – Service Information** (2015) document:

Version 3.0.0 – Mandatory Installation from Web Server

Reminder: Use the ElsaPro Back Button

For smoother operation and of ElsaPro, and for the feedback monitor to work correctly, use only the forward and back buttons within ElsaPro. Do not use the forward and back buttons associated with the Internet Explorer browser.

Using the Internet Explorer forward and back buttons may not always work to correctly place you back to the correct ElsaPro page. Additionally, when trying to create a feedback, the ElsaPro path will not correctly populate within your feedback request.

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Technical Bulletins

91 Traffic reports or speed and flow data are unavailable in MMI navigation (2042097/1)		
Model(s)	Year	Vehicle Specific Equipment
All	2004-2018	With navigation
Condition: The traffic feature in the MMI navigation is inoperative. Production Solution: Not applicable.		

91 MIB MMI cannot be turned on, or other sporadic MMI concerns (2038073/2)		
Model(s)	Year	Vehicle Specific Equipment
A3	2015-2018	Not Applicable
Condition: One of the following conditions is present: • The infotainment system cannot be switched on. • The infotainment system cannot be reset. • The infotainment system cannot be operated via control panel and steering wheel buttons. • The infotainment system screen is sporadically blank. Both of the following DTCs are stored as either active (static) or passive (sporadic): • DTC U111000 (Function restriction due to communication interruption) in the instrument cluster control module, J285 (address word 17). • DTC U006500 (Infotainment CAN - no communication) in the gateway control module, J533 (address word 19). Production Solution: Continuous quality measures.		

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91 Audi connect online destination search, Google Earth navigation view, or INRIX online traffic is not available (2042013/2)

Model(s)	Year	Vehicle Specific Equipment
All	2012–2016	With Audi connect
Condition: • While using Audi connect, the customer cannot access the online destination search and/or the Google Earth navigation view. • The following message appears in the MMI: “This service is currently unavailable. Please try again later.” • The customer may also see an error message in the myAudi portal indicating that one or multiple licenses are expired and must be renewed. • Additionally, if the vehicle is a model year 2016 A6, A7, or TT, the customer may not be able to see speed and flow traffic information in the navigation map screen, and may consistently see that no traffic reports are available. For these vehicles, traffic is provided by INRIX online. Production Solution: Not applicable.		

20 Fuel tank removed from vehicle, neutralizing fuel (2011703/4)

Model(s)	Year	Vehicle Specific Equipment
All	1999–2017	Not Applicable
Condition: The fuel tank has been removed from the vehicle and must be neutralized before shipment or disposal. Production Solution: Not applicable.		

00 VIN plates, Safety Certification labels, ordering procedures (2021205/3)

Model(s)	Year	Vehicle Specific Equipment
All	2000–2017	Not Applicable
Condition: VIN plate and/or B-Pillar Safety Certification label requires replacement. Production Solution: Not applicable.		

17 Range display (distance to empty) in on-board computer (2028440/3)

Model(s)	Year	Vehicle Specific Equipment
All	2005–2018	Not Applicable
Condition: The customer complains of one or more of the following issues: • When the vehicle is completely refueled, the vehicle range (“distance to empty”) that is displayed is different than the vehicle range that was displayed the last time the vehicle was completely refueled. • The displayed vehicle range drops inconsistently. • After the vehicle is refueled, the displayed vehicle range does not change for a long period of time. • When the vehicle is driven on hilly roads for a long period of time, the displayed vehicle range suddenly changes by a significant amount. • There are no DTCs related to fuel senders stored in the instrument cluster control module, J285 (address word 17). This condition does not involve or affect the accuracy of the fuel level indicator, but only the estimated distance to empty display on the on-board computer. Production Solution: Not applicable.		

91 Bluetooth phone cannot be paired to vehicle (2013422/11)

Model(s)	Year	Vehicle Specific Equipment
All	2007–2018	Not Applicable
Condition: The Bluetooth® telephone cannot be connected to the vehicle’s Infotainment system. Production Solution: Not applicable.		

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Pending Service Solutions

PSS 20 MIL on; (DTC P046100 - Fuel level sensor, circuit range/performance) (2041594/5)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, A6, A7, A8	2014-2016	Not Applicable
Condition: - MIL on. - DTC P046100 (Fuel level sensor, circuit range/performance) is stored in the engine control module (ECM), J623 (address word 01). Production Solution: Not applicable.		

Campaigns

REPAIR NOT YET AVAILABLE: 74C9 - Side Airbag Cover(s) - United States and Canada					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A3 Cabriolet	2015	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
Certain vehicles may have been manufactured with an incorrect or out of specification stitching in the driver and/or front passenger seat cover. In the event of a crash, this could prevent the side impact airbag from deploying correctly which could increase the risk of injury.					

REPAIR NOT YET AVAILABLE: 74D1 - Passenger Occupant Detection System (PODS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A6 and A7 with Heated/Cooled Seats	2012-2013	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

In affected vehicles with climate control seats (heated/cooled), the Passenger Occupant Detection System (PODS) control module can malfunction due to stress/wear factors affecting an internal connector and/or a body-sensing mat in the seat. Should a malfunction occur, vehicle occupants will be alerted of a PODS system problem by illumination of the airbag monitoring light and by the status of the Passenger Airbag OFF indicator light. In this situation, a front passenger seat occupant risks injury in a crash because a malfunctioning PODS system may not make the correct airbag deployment decision for the type of occupant seated there.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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