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Audi
Truth in Engineering



Audi Elsa Newsletter

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ElsaPro Requires Internet Explorer 11

Effective December 7, the ElsaPro back-end system will be updated. Due to these changes, ElsaPro will only be supported on Internet Explorer 11. Internet Explorer 9 will no longer be supported.

Please upgrade to Internet Explorer 11 to prevent usability issues.

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Technical Bulletins

26 Refill AdBlue warning comes on prematurely with no faults stored (2038295/2)

Model(s)	Year	Vehicle Specific Equipment
Q7	2009–2015	TDI clean diesel
Condition: • There are “Refill AdBlue” warnings in the cluster. The warnings appear approximately 1,500 - 2,500 miles after the last top-off. • When the AdBlue tank is refilled, the vehicle will only accept approximately 1 - 2 gallons of reductant. When checked manually, the active tank is 50% full or less and the passive tank is full. • There are no reductant system fault codes stored. If any reductant system fault codes are stored, this TSB does not apply. Production Solution: A more robust transfer pump is in development.		

91 Audi drive select, cruise control, navigation, Bluetooth, or voice recognition is not available (2042506/1)

Model(s)	Year	Vehicle Specific Equipment
A3	2015–2018	Not Applicable
TT, A6, A7	2016–2018	Not Applicable
Condition: The customer complains of one or more of the following conditions: • Audi drive select functions cannot be selected. • Cruise control does not work. • Navigation is not activated. • Bluetooth is unavailable. • Voice recognition is unavailable. Production Solution: Not applicable.		

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**23 MIL on, no start or rough running (DTCs P0087, P0088, P0191)
(2040752/5)**

Model(s)	Year	Vehicle Specific Equipment
A3	2010-2012	TDI clean diesel
Q7	2009-2012	TDI clean diesel
Condition: • Vehicle either runs roughly or does not start. • One or more of the following DTCs is stored in the engine control module (ECM), J623 (address word 01): ◦ DTC P0087 (Fuel rail/system pressure - too low) ◦ DTC P0088 (Fuel rail/system pressure - too high) ◦ DTC P0191 (Fuel rail pressure sensor "A" circuit range/performance) Production Solution: Not applicable.		

Pending Service Solutions

PSS 20 MIL on; (DTC P046100 - Fuel level sensor, circuit range/performance) (2041594/4)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A6, A7, A8, Q5	2014-2016	Not Applicable
Condition: • MIL on. • DTC P046100 (Fuel level sensor, circuit range/performance) is stored in the engine control module (ECM), J623 (address word 01). • To avoid the possibility of the check engine light illuminating, fuel should only be added to the vehicle when the ignition is off. See the Q and A document for additional information about this issue. Production Solution: Not applicable.		

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Campaigns

UPDATE: STP5 - Urgent – Vehicles Added to Stop Sale Code STP5 Model Years 2009-2012 Audi 3.0 liter V6 TDI

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Q7 (CPO inventory)	2009–2012	3.0 liter V6 TDI	All	See Campaign / Action screen in Elsa	See Campaign / Action screen in Elsa

Audi is adding 2009-2012 model year Audi Q7 vehicles equipped with a 3.0 liter V6 TDI engine in CPO inventory to Stop Sale Code STP5. The STP5 code will be visible in Elsa for these vehicles on November 23, 2015.

Please note: this does not present a safety hazard for car owners and drivers and the vehicles remain legal to drive and resell. Owners of vehicles of these models and years do not need to take any action at this time.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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