

Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-15-11

**Subject: Injection Pump Limited Warranty Extension
Certain 2011-2012 Model Year Audi A3 2.0L TFSI
Engine Vehicles
Dealers: US, Puerto Rico**

Date: Nov 17, 2015

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective Reception Date Nov 18, 2015

Injection Pump Limited Warranty Extension

Audi is extending the Emissions Control Systems Warranty for the injection pump under specific conditions to 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date, for certain 2011- 2012 Model Year Audi A3 2.0L TFSI Engine vehicles.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

This warranty extension is fully transferable to subsequent owners.

Certain states have voluntarily adopted California-mandated emissions warranties only for vehicles equipped to meet California's Partial Zero Emissions Vehicle (PZEV) emissions requirements. These vehicles can be identified by inspecting the Vehicle Emission Control Information Label located under the hood. Because of this, the owner of a vehicle equipped to meet California's PZEV emissions requirements living in one of these states may have warranty rights that exceed the extended warranty offering described in this bulletin. Owners should refer to the warranty information that came with their vehicle for additional details as to whether or not this applies to their vehicle.

What is the issue

Audi has determined that under certain conditions, the output signal from the vehicle's Engine Control Module (ECM) to the in-tank fuel pump may reduce fuel supply pressure to the fuel rail, and in turn, cause the Malfunction Indicator Lamp (MIL) on the instrument cluster to illuminate due to the presence of specific fault codes caused by this component.

The MIL is part of the on-board diagnostic system. Please refer to the owner's manual for additional information about the MIL. In some locales, an illuminated Malfunction Indicator Lamp could cause the vehicle to fail an IM emissions inspection, and the vehicle registration application could be denied.

Be aware that other conditions (unrelated to the issue described in this bulletin) may cause the MIL in the vehicle to illuminate. Customers should be prepared to cover all diagnosis and repair costs for these other, unrelated conditions.

What is covered under this Warranty Extension

This warranty extension covers only the diagnosis and replacement of the injection pump.

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What is not covered under this Warranty Extension

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified parts, or parts that alter the performance of the engine, engine controls, or exhaust system, such as the installation of engine management components (chipped” or “tuned” ECMs) not approved by Audi.
- ▶ Other conditions *unrelated* to the injection pump that may cause the MIL to illuminate. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. Any repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications are not covered by this warranty extension.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect as well as repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications are not covered by this warranty extension.

Warranty Extension Coverage Limitations

The warranty and maintenance information that came with the owner's vehicle contains information on the limited warranties applicable to their Audi. Owners should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to them in this warranty extension.

Claim Processing

Claim Type: 110

Service Number: 2463

Warranty Extension Key: U26 InjPump Ext 10/120,000 US ONLY

Contact Audi Warranty for questions or concerns: 866.677.2834 or AudiWarranty@audi.com

Information in this Bulletin is Warranty Policy. All warranty claims must be submitted in accordance with the most recent edition of the Audi Warranty Policies and Procedures Manual. Claims are subject to review and/or audit by Audi Warranty.