

Technical Service Bulletin



90 Instrument cluster display or MIB2 system performs intermittent reset

90 15 58 2042388/1 November 5, 2015.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2016	All	PR code 9Q8 (Top instrument cluster)

Condition

- Customer may report that the instrument cluster center display and/or the MIB system briefly perform a reset or cut out.
- DTC U10CC00** (Optical data bus for digital sound system sporadic disruption) is stored in the information electronics control module, J794 (address word 5F).

Technical Background

On A6 and A7 vehicles with PR code 9Q8 (Top instrument cluster), a software condition can cause the instrument cluster to cause disturbances on the MOST bus, causing the MMI to reboot.

Production Solution

New software in the instrument cluster control module, J285 (address word 17), addressed the condition.

Service

SVM Update Instructions

- Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
- Update the instrument cluster control module, J285 (address word 17), using the SVM action code as listed in the table below, if necessary.

Model	Old Software Version	New Software Version (or higher)	SVM Code Input
2016 A6/A7	0104	0106	TPKWW106AU

Technical Service Bulletin



Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0039		
Diagnostic Time:	Software update	0151 0000	Time stated on diagnostic protocol (Max 100 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	50 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2042388/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 00 Software Version Management (SVM), operating instructions.

All part and service references provided in this TSB (2042388) are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.