



Das Auto.

VOLKSWAGEN DEALERSHIP COMMUNICATION – USA Only

Date: July 21, 2015

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Service Action 19K5 – Coolant Pump
2011-2014 Model Year Volkswagen GTI

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

We would like to inform you that the 19K5 service action has been temporarily deactivated. Please hold on to the currently allocated parts for this campaign. Any repairs performed today can be processed as normal through SAGA. We will inform you when this campaign will be reactivated.

If you have any questions or require additional assistance, please contact Warranty.

Volkswagen Customer Protection