



Service Bulletin

SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles
Engine Block Porosity
Expires with Base Warranty

MODELS: 2015 Buick Enclave
2015 Chevrolet Traverse
2015 GMC Acadia
Equipped with HFV6 Engine (RPO LLT)

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

PURPOSE

This bulletin provides a service procedure to correct a potential oil leak on certain 2015 model year Buick Enclave, Chevrolet Traverse and GMC Acadia vehicles equipped with a HFV6 engine (RPO LLT). The potential leak is from the oil pan crank case at an engine mount hole location, which is not under engine oil system pressure. To correct this condition, dealers will remove the mounting bolt, clean the bolt and hole, apply thread sealant and reinstall the bolt.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory can be found in GlobalConnect, under Departments, Service, Field Action Inventory Reports (U.S.) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCCA). Please refer to your “involved vehicles listing” before ordering parts. This part will be on Order Writing control initially and all DRO’s (Daily Replenishment Orders) will cancel. Dealers can place orders CSO (Customer Special Order). In emergency situations a dealer should place a SPAC case and the orders will be processed in the order received.

Part Number	Description	Quantity/Vehicle
12346004	Sealant, Teflon Pipe (U.S.)	1
10953480	Sealant, Teflon Pipe (Canada)	1

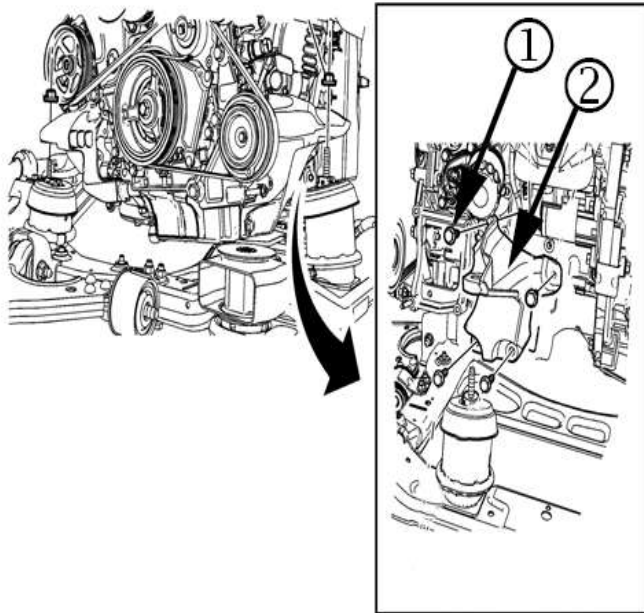
SERVICE PROCEDURE

1. Lift and support the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

Warning: Allow the exhaust system to cool down. Burns may occur if the exhaust system is not cooled prior to performing any repairs.



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2. Remove the passenger side upper mounting bolt (1) from the engine mounting bracket (2) as shown in the pictures above.
3. Clean out the bolt hole with brake cleaner. Allow the brake cleaner to completely dry.
4. Apply a thin layer of Teflon pipe sealant to the first 1/3 of the threads of the bolt and tighten to 58 Nm (43 lb ft).
5. Lower the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9101743	Apply Teflon Pipe Sealant to Engine Mount Bolt	0.4

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



GM CUSTOMER CARE AND AFTERSALES
DCS3767
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 14, 2015

Subject: 15532 – Service Update Bulletin
Engine Block Porosity

Models: 2015 Buick Enclave
2015 Chevrolet Traverse
2015 GMC Acadia
Equipped with HFV6 Engine (RPO LLT)

To: All Buick, Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Certain 2015 model year Buick Enclave, Chevrolet Traverse and GMC Acadia
vehicles equipped with a HFV6 engine (RPO LLT).

General Motors is releasing Service Update Bulletin 15532 today. The total
number of U.S. vehicles involved is 94. Please see the attached bulletin for
details.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated September 15,
2015. A list of involved vehicles in dealer inventory is attached to this message.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES