

# Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2013 - 2014	All	All	AT_DM649629	AT_EM645977
Beetle Convertible	2013 - 2014	All	All	AT_DM808849	AT_EM813132
Jetta (Kern Production Line)	2013	All	All	AJ_DM251824	AJ_DM349999
Jetta (West Production Line)	2013	All	All	AJ_DM410000	AJ_DM500000
Jetta (Kern Production Line)	2014	All	All	AJ_EM200001	AJ_EM273347
Jetta (West Production Line)	2014	All	All	AJ_EM350000	AJ_EM420943

## Condition

**46 15 03 May 4, 2015 2038230** Supersedes Technical Bulletin V461409 dated October 22, 2014 to remove note about contacting the helpline.

### Rear Disc Brakes, Replacing Rear Brake Pads and Rotors for Squeal

#### **Note:**

Read this bulletin in its entirety before performing any repairs.

Customer concerns for rear brake squeal can be serviced up to 12,000 miles or 1 year from the in service date (whichever comes first) by installing improved rear brake pads and new brake rotors.

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## Technical Background

Rear brake pad composition may result in a squeal from the rear braking system. Condition as described DOES NOT affect brake performance.

## Production Solution

Improved rear brake pads.

## Service

### Procedure:

Install new rear brake pad kit, part number 5Q0698451E and rear brake rotors, part number 5C0615601. See Repair Manual Group 46 Brakes Mechanical in ELSA for the proper repair procedure.

## Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual <sup>1)</sup>					
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SAGA Coding					
Claim Type:	Use applicable Claim Type <sup>1)</sup>				
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
4638	0020	---		Use applicable when indicated in Elsa (L/R)	
Parts Manufacturer		Beetle, Beetle Convertible, Jetta		3ME <sup>2)</sup>	
Labor Operation <sup>3)</sup> : Remove and Install Rear Wheels			44052000 = 30 TU		
Labor Operation <sup>3)</sup> : Remove and Install Rear Rotors (includes rear pad replacement)			46532050 = 70 TU		
Causal Part:			5Q0698451E		
Diagnostic Time <sup>4)</sup>					
GFF Time expenditure		01500000 = 00 TU max.		NO	
Road Test		01210002 = 10 TU 01210004 = 10 TU		YES	
Technical Diagnosis		01320000 = 00 TU max.		NO	
Claim Comment: Input “As per Technical Bulletin 2038230” in comment section of Warranty Claim.					
<sup>1)</sup> Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only					



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- <sup>2)</sup> Code per warranty vendor code policy.
- <sup>3)</sup> Labor Time Units (TUs) are subject to change with ELSA updates.
- <sup>4)</sup> Documentation required per Warranty Policies and Procedures Manual.

## Required Parts and Tools

Part No:	Part Description	Quantity
5Q0 698 451 E	Rear Brake Pad Kit	1
5C0 615 601	Rear Brake Rotor	2

No Special Tools are required.

## Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.