



Das Auto.

Warranty Information

General Communication

Number: VWC-15-04

Subject: **Genuine Volkswagen Replacement Battery Proration Calculator**

Date: May 4, 2015

This document conveys Volkswagen Warranty general information.

In collaboration with the VW CREW, Volkswagen Warranty is pleased to provide Dealer Service and Parts Staff with a tool to calculate the proration amount for Genuine Volkswagen Replacement Batteries. We understand that determining the correct months-in-service and the appropriate claim coding for the battery can be challenging so we have developed a simple Excel tool to assist you. The Calculator will be stored on WISE under Resource Center > Claim Input Assistance.

Please report any issues or concerns to the Warranty Helpline.

Example



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Proration Calculator for Genuine Volkswagen Replacement Batteries

Instructions: Enter the two dates in the [Enter Dates Below](#) section (format m-d-yy or m/d/yy) and the remaining information will be calculated for you. **NOTE:** Proration is not applicable for Economy Batteries (battery part numbers that start with JZW).

Enter Dates Below		Calculated Months-In-Service	Material			Labor N/A for over-the-counter purchases	
Original Installation/ Purchase Date ¹	Replacement/ Return Date ²		VW % Share	Cust % Share	SAGA Parts Qty	VW % Share	Cust % Share
11/12/2010	03/08/2015	51	15%	85%	0.15	0%	100%

Elapsed Time in Service - 4 year(s) 3 month(s) 24 day(s).

Based on the dates entered, proration applies to this battery. Please use the above Parts Quantity and VW % Share values for claim submission.

¹Refers to Original Installation Date (from a battery replacement repair) or Original Sale Date (from a Customer over-the-counter purchase). Format: m/d/yy or m-d-yy.
²Refers to Current Installation/Reception Date (from a battery replacement repair) or Return Date (from a Customer over-the-counter purchase). Format: m/d/yy or m-d-yy.

Questions

For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.