

# Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2014-2015	All	All	A3_EC000000	A3_FC054650

## Condition

70 15 01 April 10, 2015 2040091

### Instrument Panel Creaking Noise

Customer may experience a noise in the right front area of the cabin when turning or on bumpy roads.

## Technical Background

Plastic weld between the dash and defrost trim (Heat Stake) under the right front tweeter is broken causing a creaking noise when turning or on bumpy roads.



Figure 1

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## Production Solution

Strengthened rib around the Heat stake to prevent damage (figure 2).

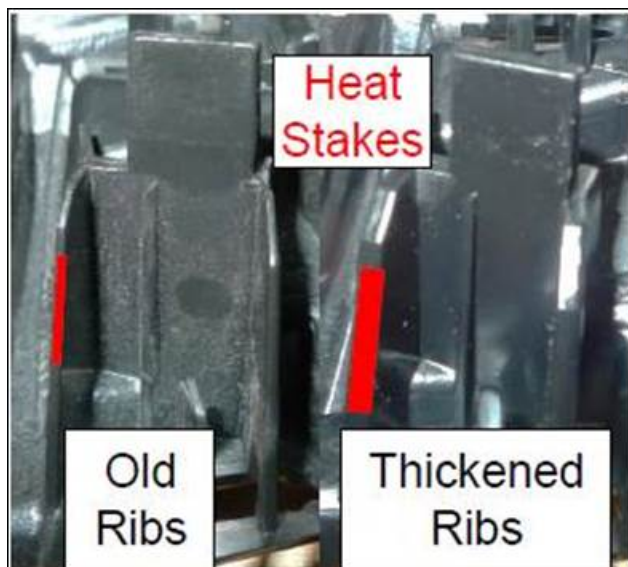


Figure 2

## Service



Figure 3

1. Test drive car to reproduce the noise.
2. If noise is duplicated verify the noise is coming from the passenger front tweeter area (Figure 3).

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Figure 4

3. Remove the front defrost trim cover and the passenger front tweeter. The area highlighted in figure 4 will be the area the work will be performed.



**Note:**

**Cover the dash pad with the appropriate protection as to not cause damage.**



Figure 5

4. Apply a 2 part epoxy in the area shown in figure 5 to prevent movement between the defrost trim and the instrument panel (See Figure 6 and Figure 7 for application).

- **Recommended Epoxy:**
- **(3M Flexible Part Repair: 35887)**

**An applicator and nozzle will be needed for the repair as well. 3M part numbers 08190 and 38191**

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Figure 6



Figure 7



Figure 8

 **Tip:**

Apply a generous quantity of the epoxy to the area shown. Be careful not to apply so much that it seeps in to the area directly under the tweeter.

5. Allow the recommended time to set before moving on to step 7. (~30 Minutes).

6. Test drive vehicle to verify the repair.

7. Reassemble the tweeter and the Instrument panel trim.



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## Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual <sup>1)</sup>					
<b>Model(s)</b>	<b>Year(s)</b>	<b>Eng. Code(s)</b>	<b>Trans. Code(s)</b>	<b>VIN Range From</b>	<b>VIN Range To</b>
Passat	2014-2015	All	All	A3_EC000000	A3_FC054650
<b>SAGA Coding</b>					
<b>Claim Type:</b>	Use applicable Claim Type <sup>1)</sup>				
<b>Service Number:</b>	<b>Damage Code</b>	<b>HST</b>		<b>Damage Location (Depends on Service No.)</b>	
7018	20	--		Use applicable when indicated in ElsaWeb (L/R)	
<b>Parts Manufacturer</b>		<b>Passat</b>		<b>WVO <sup>2)</sup></b>	
<b>Labor Operation <sup>3)</sup> :</b> <b>Modify Instrument Panel</b> <b><u>Includes</u></b>			70184199 = 50 TU		
<ul style="list-style-type: none"> <li>• Modify Instrument Panel</li> <li>• Remove and Install dash trim</li> <li>• Remove and Install Tweeter</li> </ul>					
<b>Causal Part: Select labor operation</b>			70184199		
<b>Outside Material: 3M Flexible Parts Repair</b>	<b>Part No: 3M (05887)</b>		<b>\$20.00</b>		
<b>Outside Material: 3M Static Mixing Nozzle</b>	<b>Part No: 3M (38191)</b>		<b>\$1.00</b>		
<b>Diagnostic Time <sup>4)</sup></b>					
<b>GFF Time expenditure</b>	01500000 = 00 TU max.		<b>NO</b>		
<b>Road Test</b>	01210002 = 10 TU 01210004 = 10 TU		<b>YES</b>		



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Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input "As per Technical Bulletin 2040091" in comment section of Warranty Claim.		
1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only		
2) Code per warranty vendor code policy.		
3) Labor Time Units (TUs) are subject to change with ELSA updates.		
4) Documentation required per Warranty Policy Procedures Manual.		

## Required Parts and Tools

No Special Parts required.

Tool Description	Tool No:
Manual Applicator for 50 ml Cartridges	3M (08190)

## Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.