



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012 - 2015	All	All	All	All
Passat	2016	All	All	A3_GC000001	A3_GC015932

Condition

57 15 06 December 16, 2015 2041749

Door Arrester (Door Check Rod/Door Check Strap) Noisy or Defective

One or more of the following conditions are exhibited:

Noise (grinding, popping, creaking, clicking, etc.) when opening or closing the door.

Door binding during opening or closing operation.

Technical Background

The condition is caused by water ingress into the door arrester that accumulates in the arrester boot and freezes during cold weather conditions. The ice built up around the door arrester slider spring prevents it from compressing during door opening and closing operation and the spring will eventually wear through the plastic slider and damage the check rod.



Figure 1.



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Production Solution

As of CW47/15 the door arrester is mounted to the door using bolts that has a smaller diameter head. The smaller diameter bolt head provides the necessary clearance for the door arrester seal to properly seal against the door and prevent water entering the door arrester boot.



Note:

If an arrester is found to be at fault always install the new style bolts during assembly.



Figure 2.

Service



Figure 3.

- Follow the procedures in Elsa to remove the door arrester (door strap).
- To install the new door arrester, discard the bolts – 2 (figure 3.) from the old arrester and install the new bolts using Part Number: N 107 732 01.
- Complete the installation per the instructions in Elsa.



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
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Passat	2012 - 2015	All	All	All	All
Passat	2016	All	All	A3_GC000001	A3_GC015932
SAGA Coding					
Claim Type:		Use applicable Claim Type ¹⁾			
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
5759	010	2041749		Use applicable when indicated in Elsa (L/R)	
Parts Manufacturer		Passat		WVO ²⁾	
Labor Operation ³⁾ : Remove and Install Front door trim panel			70591900 = 40 TU		
Labor Operation ³⁾ : Remove and Install Front loudspeaker (Bass)			91401950 = 20 TU		
Labor Operation ³⁾ : Remove and Install Door arrester			57591950 = 10 TU		
Causal Part: Door Arrester			561 837 249*		
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500000 = 00 TU max.			NO	
Road Test	01210002 = 00 TU 01210004 = 00 TU			NO	
Technical Diagnosis	01320000 = 00 TU max.			NO	
Claim Comment: Input "As per Technical Bulletin 2041749" in comment section of Warranty Claim.					



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- 1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only
- 2) Code per warranty vendor code policy.
- 3) Labor Time Units (TUs) are subject to change with ELSA updates.
- 4) Documentation required per Warranty Policy Procedures Manual.

Required Parts and Tools

Part Description	Part No:	Quantity
Flat Head Bolt M6X10	N 107 732 01	2
Door Arrester	561 837 249*	1

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.