

Tech Tips

TT 91-15-07 Date: December 4, 2015

2016 Golf/GTI, Golf Sportwagen, eGolf, Jetta, CC, Tiguan-Customer concerns of their iPhone not connecting or having sporadic connections when using Apple CarPlay in the AppConnect environment

Ensure a cable certified by Apple is being used (a cable purchased from Apple or the cable that came with the phone). Non-certified or cables that are knotted, worn or extremely long will exhibit connectivity concerns. Cable adapters may also cause connectivity concerns.