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VW Elsa Newsletter



Edition 166: December 14, 2015

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Reminder: Use the ElsaPro Back Button

For smoother operation and of ElsaPro, and for the feedback monitor to work correctly, use only the forward and back buttons within ElsaPro. Do not use the forward and back buttons associated with the Internet Explorer browser.

Using the Internet Explorer forward and back buttons may not always work to correctly place you back to the correct ElsaPro page. Additionally, when trying to create a feedback, the ElsaPro path will not correctly populate within your feedback request.

Technical Bulletins

01 15 28 - 2033805 Supersedes Technical Bulletin V011314 dated May 9, 2013 to include additional models and model year applicability.

Engine, Misfire Diagnostic Aid

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan)	2008–2016	All Gasoline Engines	All	All	All

The MIL is flashing or illuminated.
One or more of the following DTCs are stored in the ECM fault memory:

DTC	Description
P0300	Random/Multiple Cylinder Misfire Detected
P0301-P0308	Cyl.1 Misfire Detected – Cyl.8 Misfire Detected
P130A	Hide Cylinder

Engine may also exhibit reduced performance without significant loss of power.

Note: Multiple components **SHOULD NOT** be replaced for 1 misfiring cylinder.

Production Solution: Not applicable.

23 15 08 - 2041057 Supersedes Technical Bulletin V231507 dated October 21, 2015 to include Fuel Sample Pre-Analysis testing.

**MIL ON, No Start, or Rough Running with DTCs P0087, P0088 or P0191
Stored in ECM Fault Memory (TDI ONLY)**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2009–2012	3.0L TDI CATA	All	All	All
Passat	2012	2.0L TDI CKRA	All	All	All

MIL ON, No Start, or Rough Running with one or more of the following DTCs
Stored in ECM Fault Memory:

DTC	Description
P0087	Fuel Rail/System Pressure – Too Low
P0088	Fuel Rail/System Pressure – Too Low

P0191	Fuel Rail Pressure Sensor "A" Circuit Range/Performance
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Production Solution: No production change required.

23 15 09 - 2041118 Supersedes Technical Bulletin V231504 dated August 19, 2015 to include additional service and fuel testing information.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2013–2016	All with TDI	All	All	All

Diesel Fuel System Diagnosis and Repair
One or more of the following fault codes may be stored in the ECM Fault Memory:

DTC	Description
P0087	Fuel Rail/System Pressure – Too Low
P0088	Fuel Rail/System Pressure – Too High
P0191	Fuel Rail Pressure Sensor "A" Circuit Range/Performance

Production Solution: Information Only.

23 15 10 - 2041063 Supersedes Technical Bulletin V231505 dated August 25, 2015 to include Fuel Sample Pre-Analysis testing.

**MIL ON, No Start, or Rough Running with DTCs P0087, P0088 or P0191
Stored in ECM Fault Memory (TDI ONLY)**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, Jetta, Jetta SportWagen	2009–2012	2.0L TDI (CBEA, CJAA)	All	All	All

MIL ON, No Start, or Rough Running with one or more of the following DTCs
Stored in ECM Fault Memory:

DTC	Description
P0087	Fuel Rail/System Pressure - Too Low
P0088	Fuel Rail/System Pressure - Too High
P0191	Fuel Rail Pressure Sensor "A" Circuit Range/Performance

Production Solution: No production change required.

**91 15 12 - 2042343 Supersedes V91 1510 dated November 19, 2015 to
remove redundant procedural step.**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle, Beetle Convertible, Jetta, CC, Tiguan, Passat	2016	All	All	All	All

MIB2 PQ Discover Media and MIB2 PQ Composition Media Radio Malfunctions
Note: This bulletin only applies to vehicles equipped with PR code(s) 7UQ or I7B. In addition to the symptoms listed below, this programming update proactively improves various other radio characteristics.

The customer may report one or more of the following symptoms:

- Infotainment system freezes or reboots
- Infotainment system turns off at random
- Navigation system malfunctions or is inoperative
- Navigation announcements speak in German
- Adjustment of subwoofer settings sporadically unavailable in set-up menu
 - Sirius radio issues
- Compass display in instrument cluster is erratic or malfunctions
 - Crackling or static noise from speakers
 - Park pilot is inoperative or unavailable
- Automatic clock update for Daylight Savings Time malfunctions
- Abnormal sound output and/or delayed sound output from speakers
 - Android Auto malfunctions or is inoperative

Note: This technical bulletin must be read in its entirety before attempting the software update.

Production Solution: Not applicable.

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91 15 13 - 2038669 Supersedes Technical Bulletin V91 1414 dated December 19, 2014 to include an additional model year as well as additional carlines. Car-Net Unresponsive - Verizon Telematics Service Interruptions and Outages (U.S. Only)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Except Golf/GTI, Touareg, Jetta Sportwagen, and Routan	2014	All	All	All	All
All Except Touareg	2015–2016	All	All	All	All

When beginning diagnosis for customer concerns related to functionality of the Car-Net system, it is important to understand that the symptom(s) **may not** be related to any problem with the vehicle itself. If there are any problems with the AT&T 3G service and/or a service interruption or outage with the Verizon Telematics system, one or more Car-Net functions may be inoperative.

Production Solution: Not applicable.

92 15 03 - 2037322 Supersedes Technical Bulletin V921501 dated February 23, 2015 to include an additional note about non-servicable washer level sensor (G33).

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All except Routan	2011–2015	All	All	All	All

Washer Level Sensor

Note: This bulletin does not apply to vehicles equipped with non-serviceable washer level sensors (sensor molded directly to the washer fluid reservoir). Refer to ETKA or the repair manual to identify the washer system. Follow Elsa diagnostic procedures when diagnosing non-servicable washer level sensor (G33).

Production Solution: Not applicable.

Pending Service Solutions

No new Pending Service Solutions this week.

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Tech Tips

No new Tech Tips this week.

Campaigns

69L2 - Steering Wheel Clock Spring (U.S.A. & Canada)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Certain	2010–2014	All	All	Check Campaigns/Actions screen in Elsa	Check Campaigns/Actions screen in Elsa
Hair or other fibers may contaminate the airbag clock spring (a spiral wound, flat cable that keeps the airbag powered while the steering wheel is being turned). This contamination may tear the cable and result in a loss of electrical connection to the driver's frontal airbag. A loss of electrical connection to the driver's frontal airbag will prevent the airbag from deploying in the event of a vehicle crash, increasing the risk of injury.					

Updates

91N8 – Radio Antenna Wiring (United States and Canada)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
CC	2016	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
During production, the coaxial cable antenna connections were reversed in the connector at the radio.					

Suggestions

Please send comments or suggestions to: vwoa.workshopinformation@vw.com

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