

Audi of America, Inc.



Date: June 15, 2015

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Customer Protection

Subject: Upcoming Update 90i7
Instrument Cluster Software Update (NVLW)
2015 Audi Q3

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of upcoming Update **90i7**.

What vehicles are affected?

There are 8,400 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 570

CPO Inventory: 72

What is the issue?

Update programming to provide a warning (yellow indicator) when the oil level is at the minimum required level prior to the warning (red indicator) when the oil is below the minimum required level.

What does the repair procedure involve?

Update software via SVM.

When will the Update be available?

This Update will be visible in Elsa and ServiceNet on or about June 16, 2015.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the OMD Web/AIM system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.

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