



Technical Bulletin

Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Jetta	2013	All	All	All	All
Jetta Hall 84	2014	All	All	AJ_EM350000	AJ_EM426630
Jetta Hall 04	2014	All	All	AJ_EM200001	AJ_EM282126

Condition

87 15 02 March 5, 2015 **2037255** Supersedes Technical Bulletin V871406 dated June 19, 2014 to update air distribution box production date.

Whistle Noise from Center Vent Area; Blower Set On 3 or 4 with Full Heat Selected

Technical Background

Customer may hear a high pitched whistle when the Climatic temperature knob is on full heat and the blower is set to either 3 or 4. The temperature flaps allow air to escape past the temperature flap seal.

Production Solution

Introduction of improved air distribution unit CW13/14.

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Service

Install temperature flap lever kit

! Note:

Vehicles built before 9/30/2013: Install both left and right levers.

Vehicles built after 9/30/2013: Inspect the air distribution unit production date.



Figure 1

- Remove the radio, see Repair Group 91 in Elsa.
- The label on the air distribution unit is located on the front of the distribution unit assembly (Figure 1).
- Check the production date of the air distribution unit (Figure 2).

! Note:

The production date is Day/Month/Year (120913 = Sep 12th 2013) (Figure 2).

All air distribution units built before 9/30/2013 will require both the left and the right temperature flap levers.

Air distribution boxes built between **October 1st 2013 and **March 20th 2014** will require only the right (Black) temperature flap lever.**



Figure 2

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Repair Procedure Left Side Air Distribution Unit



Installation of driver side temperature flap lever (White).

 **Note:**

Set the temperature to full cold position to set the temperature flaps. This will aid in the installation.



- Locate the left temperature flap lever (White) on the distribution housing (Figure 3).

Figure 3

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Figure 4

- Using the needle-nose pliers remove the cam lever linkage. (Figure 4).

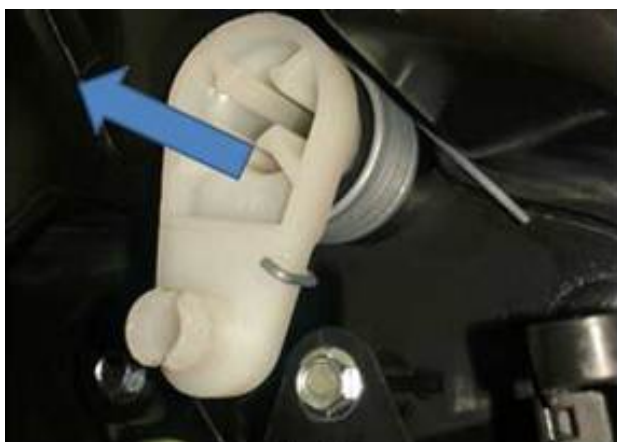


Figure 5

- Firmly pull the temperature flap lever for distribution housing driver side (White Lever) to detach it (Figure 5).

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- Remove the left temperature flap lever and replace it with the new white lever and firmly insert it in the same position.
- Compress the spring and ensure that spring is placed in the correct position (Figure 6).



Figure 6



- Assemble the plastic cam lever link back on the temperature flap lever (Figure 7).
- Verify the correct function of air conditioning temperature control.

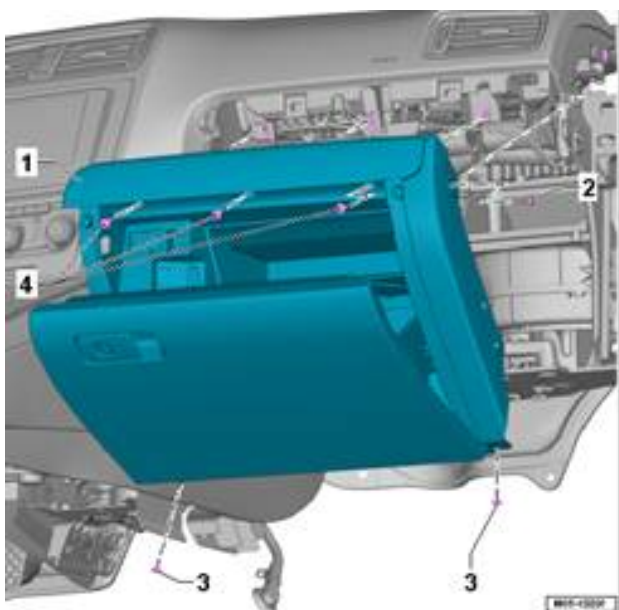
Figure 7

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Repair Procedure Right Side Air Distribution Unit



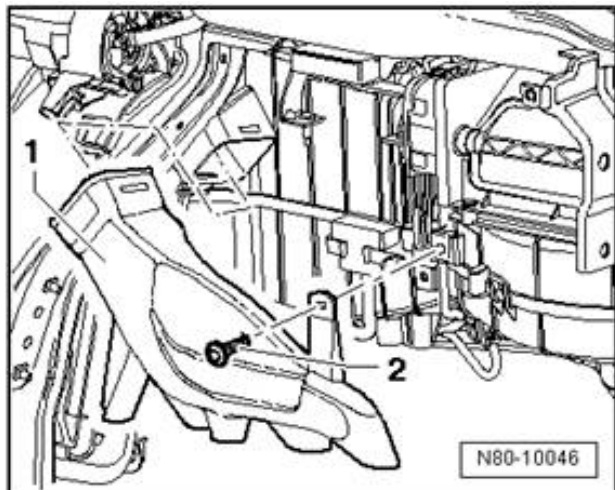
Installation of the passenger side temperature flap lever. (Black)



- Disassemble the glove box
- See repair manual/ body/ body interior/ 68 interior equipment/ removal and installation/ storage compartment and covers in Elsa (Figure 8).

Figure 8

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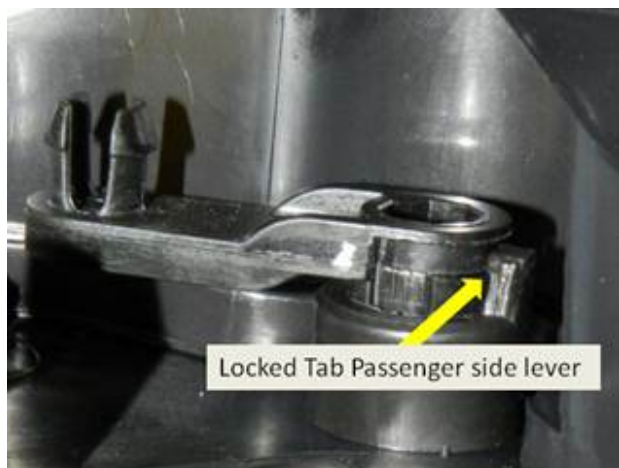
- Remove the right foot duct assembly (Figure 9).

Figure 9



- Insert the right side (black) temperature flap lever (Figure 10).

Figure 10



- Make sure the right flap lever is fully inserted behind the lock tab (Figure 11).
- Reassemble the foot vent and glove box assembly.
- Check operation of the temperature controls.

! Note:

The right side temp lever does not have any linkage that needs to be assembled.

Figure 11



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
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Jetta Hall 04	2014	All	All	AJ_EM200001	AJ_EM282126
SAGA Coding					
Claim Type:		Use applicable Claim Type ¹⁾			
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
8515	0010	--		Use applicable when indicated in ElsaPro (L/R)	
Parts Manufacturer		Jetta		3VM ²⁾	
Labor Operation ³⁾ : Remove and Install Glove Compartment			68151900 = 30 TU		
Labor Operation ³⁾ : Modify air distribution unit			85153299 = 10 TU		
Causal Part:			5C0 898 001		
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500000 = 00 TU max.			NO	
Road Test	01210002 = 00 TU 01210004 = 00 TU			NO	
Technical Diagnosis	01320000 = 00 TU max.			NO	
Claim Comment: Input "As per Technical Bulletin 2037255" in comment section of Warranty Claim.					
¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only					
²⁾ Code per warranty vendor code policy.					



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³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.

⁴⁾ Documentation required per Warranty Policy Procedures Manual.

Required Parts and Tools

Part Description	Part No:	Quantity
Flap Lever Kit	5C0 898 001	1

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.