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Audi
Truth in Engineering



Audi Elsa Newsletter

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Technical Bulletins

91 MMI3G+ Navigation not available; error message "Navigation data is invalid" (DTC 03623 and 03677) (2040579/2)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, A8, Q3, Q5, Q7	2015	MMI3G+ navigation

Condition:

- During PDI, the Navigation function is found to not be available.
- The error message "Navigation data is invalid" appears in the MMI.

Production Solution: A software change for production vehicles was implemented.

91 MIB MMI: Text messages cannot be sent using Bluetooth (2037087/2)

Model(s)	Year	Vehicle Specific Equipment
A3	2015-2016	MIB
A6, A7	2016-2017	MIB-2

Condition:

- The option to send new text messages cannot be accessed through the Messages function in the MIB MMI telephone menu.
- Additionally, the option to send text messages using “New” is greyed-out in the Messages menu.
 - Received text messages cannot be displayed.

Production Solution: Not applicable.

37 Gearbox malfunction message in cluster (DTC P0706) (2034863/3)

Model(s)	Year	Vehicle Specific Equipment
A4	2013-2014	OAW transmission
A5 Cabriolet, A6	2012-2014	OAW transmission

Condition:

- Customer may report that the gearbox warning message is on.
- DTC P0706 (driving mode sensor, implausible signal) is stored in the transmission control module (TCM), J217 (address word 02).

Production Solution: Not applicable.

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37 No gear selected after start-stop event (2040747/1)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2014–2015	3.0 TDI
Condition: - The customer states that no gear is selected after the engine restarts from a start-stop phase. The car must then be shifted from D-->N-->D or from D-->P-->D for the first gear to be selected. The issue may be intermittent. - The issue only occurs when the start-stop system is activated. - There are no DTCs stored in the engine control module (ECM), J623 (address word 01) or the transmission control module (TCM), J217 (address word 02). Production Solution: Wiring corrected in production.		

01 MIL on (DTC P20E800) (2040962/1)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7	2014–2016	TDI clean diesel
A8, Q5	2014–2015	TDI clean diesel
Condition: - MIL on. - DTC P20E800 (Reductant pressure too low) is stored in the engine control module (ECM), J623 (address word 01). - No relevant component or electrical problems are found when Guided Fault Finding (GFF) is run on the stored fault codes. Production Solution: Software improvement with more robust onboard diagnostics.		

91 MMI freezes or crashes and restarts when telephone address book is searched (2036576/3)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5, A8	2010–2015	MMI3G/3G+
A6, A7	2012–2015	MMI3G/3G+
Q7	2009–2015	MMI3G/3G+

Condition: When a phone is connected to the vehicle via Bluetooth, one of the following conditions occurs when the user searches for a contact name in the MMI address book (by using the MMI control knob or the voice recognition system):

- The MMI screen goes blank then restarts.
- The MMI screen freezes for a few minutes then recovers.

Production Solution: Not applicable.

66 Outside mirrors noisy when folding in or out (2025323/4)

Model(s)	Year	Vehicle Specific Equipment
Q5	2009–2013	Power folding mirrors
A6	2012–2013	Power folding mirrors

Condition: A loud noise is heard when the outside mirrors are folded in or out.

Production Solution: Optimized the lubrication of the springs.

91 MMI3G+ navigation map database 8R0051884CJ - No activation documentation available (2040926/1)

Model(s)	Year	Vehicle Specific Equipment
All	2010–2016	MMI3G+

Condition: The navigation map update database 8R0051884CJ cannot be activated using Software Version Management.

Production Solution: Not applicable.

Pending Service Solutions

No new Pending Service Solutions this week.

Campaigns

No new campaigns this week

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Updates

90I7 – Instrument Cluster Software Update (NVLW) Revision Summary: Notes added to service section.					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Q3	2015	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
This Update has been proactively released to prevent the following condition from occurring in the vehicle: Update programming to provide a warning (yellow indicator) when the oil level is at the minimum required level prior to the warning (red indicator) when the oil is below the minimum required level. This Update is in effect until removed. Vehicle must meet all of the following criteria: • Procedure is valid only for vehicles that show the 90I7 code in the Elsa Campaign/Action Information screen on the day of repair. • Vehicle must be within the New Vehicle Limited Warranty. • Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin. • Procedure must be performed on applicable vehicles in dealer inventory prior to sale.					

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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