Audi of America, Inc.

Audi of America, Inc.
3800 Hamlin Rd.
Auburn Hills, MI 48326
www.audiusa.com

<MONTH YEAR>

<CUSTOMER NAME>
<CUSTOMER ADDRESS>
<CUSTOMER CITY STATE ZIPCODE>

Vehicle Identification Number: <VIN>

Subject: Warranty Extension for High-Pressure Fuel Pump
Certain 2010-2012 Audi A3 TDI® Clean Diesel Engine Vehicles

Dear Audi Owner:

As part of Audi's ongoing commitment to customer satisfaction, we are informing you of our decision to extend the warranty for the high-pressure fuel pump (HPFP) in your TDI® Clean Diesel engine vehicle under specific conditions to 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

Should you ever sell the vehicle, this warranty extension is fully transferable to subsequent owners. Please keep this letter with your Warranty booklet and deliver it to any new owner, along with the owner's manual.

This warranty extension covers the diagnosis and replacement of the high-pressure fuel pump only if:

- **your vehicle has an Audi-approved misfueling guard installed *and***
- **only if correct, uncontaminated fuel is present in your vehicle.**

As part of diagnosing a vehicle with a suspected high-pressure fuel pump issue, at no cost to you, your dealer will inspect the fuel filler neck for a correct misfueling guard. If the misfueling guard is present, your dealer will then analyze a fuel sample from the vehicle to determine if the correct, uncontaminated fuel is present. Upon confirmation of both the misfueling guard and correct, uncontaminated fuel, the high-pressure fuel pump will be replaced at no cost to you, as long as the vehicle remains within the time and mileage limit of this warranty extension.

If the misfueling guard is damaged or absent, or if analysis shows incorrect or contaminated fuel, the vehicle will not have coverage under this extension. Additionally, this warranty extension will *not* cover:

- Any damage or malfunctions caused by the installation of non-factory components intended to modify the engine and/or allow the vehicle to run on a non-commercially manufactured "alternate" fuel.
- Other conditions *unrelated* to a faulty high-pressure fuel pump that may cause the MIL and/or glow plug light to illuminate. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. Any repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the

vehicle's emission system up to factory specifications are not covered by this warranty extension.

- Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect as well as repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications is not covered by this warranty extension.

Misfueling Guard Information
In 2013, your vehicle was included in a service action to have a misfueling guard installed free of charge. This guard acts as an additional safeguard to help prevent a gasoline fuel pump nozzle from being used to fuel the vehicle.

To determine whether or not your vehicle needs a guard installed, please visit www.audiusa.com and enter your Vehicle Identification Number (VIN) into the *Recall/Service Campaign Lookup* tool.

- If Service Action 20U3 shows "REPAIR NEEDED", please contact an authorized Audi dealer without delay to have a guard installed free of charge before May 31, 2016. After that date, your dealer's normal parts and labor cost associated with the installation will apply.
- If Service Action 20U3 does ***not*** show with "REPAIR NEEDED", or if the misfueling guard has been damaged or is missing, please contact an authorized Audi dealer without delay to have your vehicle inspected (and a new guard installed). Your dealer's normal parts and labor cost associated with the installation will apply.

Lease Vehicles & Address Changes
If you are the lessor and registered owner of the vehicle identified in this warranty extension, please forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid owner reply card and mail it to us so we can update our records.

Reimbursement of Expenses
If you have previously paid for replacement of a faulty high-pressure fuel pump, please refer to the enclosed form that explains how to request reimbursement.

We are pleased to offer this extended warranty and we thank you for your continued loyalty!

Sincerely,

Audi Customer Protection