

Technical Service Bulletin

90I7 UPDATE - Instrument Cluster Software Update (NVLW)

June 23, 2015

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
Q3	2015	See Campaign/Action screen in Elsa	None	

Revision Summary

Notes added to service section.

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

Update programming to provide a warning(yellow indicator) when the oil level is at the minimum required level prior to the warning(red indicator) when the oil is below the minimum required level.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **9017** code in the Elsa Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

Add yellow light warning when the oil level is at the minimum require level prior to the red light warning when the oil is below the minimum required level.

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Service

SVM Update Instructions

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- 2. Using Audi Flashing, update the software using the SVM action code as listed in the table below.
- 3. Turn hazard lights on.

Old Software Part Number	Old Software Version	New Software Part Number	New Software Version	SVM Action Code
			(or higher)	
	0430	8U0920960	0470	90I7A567
8U0920960	0440			
	0450			
	0430	8U0920960A	0470	
81 10020060 4	0440			
8U0920960A	0450			
	0460			
	0330		0370	
8U0920970	0340	8U0920970		
	0350			
	0330		0370	
01100000705	0340	8U0920970B		
8U0920970B	0350			
	0360			

• NOTE

This software update will take longer than other updates to complete because of this it is critical to not use Bluetooth. Also ensure that a proper battery maintainer is attached to the vehicle. Ensure sleep is deactivated on the scan tool.

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① NOTE

If the Bluetooth wireless VAS 5054A transmitter head is used in conjunction with a VAS tester, the transmitter head MUST BE connected with a USB cable to the tester.

WARNING

The Bluetooth function of the scan tool MUST **BE PHYSICALLY SWITCHED OFF** prior to performing this update. <See pictures>



VAS 6150 & VAS 6150A (Front panel behind handle)





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Warranty

Claim Entry Instructions

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action *open on the day of repair* to the repair order.

If customer refused campaign work:

- ✓ <u>U.S. dealers:</u> Submit the request through Audi Warranty Online under the <u>Campaigns/Update</u> option.
- ✓ Canada dealers: Fax repair order to Warranty at (905) 428-4811.

Service Number	9017				
Damage Code	0099				
Parts Vendor Code	002				
Claim Type	Sold vehicle: 7 10				
	Unsold vehicle: 7 90				
Vehicle Wash/Loaner	Do not claim wash/loaner under this action				
Criteria I.D.	8U				
	Connect battery charger. Labor operation: 2706 8950 10 T.U. and Perform software update via SVM Labor operation: 9025 2599 Time state on diagnostic protocol (average 70TU)				



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Additional Actions Some of the affected vehicles may be involved in additional Actions.

Please check your Elsa Campaign/Action Information screen so that any

additional required work can be done simultaneously.

Verifying Vehicle

Eligibility

To verify vehicle eligibility for this Update, always check the Elsa

Campaign/Action Information screen. The Elsa system is the *only* binding inquiry and verification system; other systems are not valid and *may*

result in non-payment of a claim.

Help for Claim

Entry

For questions regarding claim entry, contact Audi Warranty.

Required Inform your customer in writing by recording on the Repair Order any and **Customer** all work that was conducted on the vehicle, including any and all updates

Notification completed under this Update.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check Elsa for the most current version of this document.