

Service Information

Workshop Equipment

Number: ATE-15-15

**Subject: Workshop Equipment Tool Storage Application Launch
(CA and US)**

Date: June 30, 2015

Audi of America is proud to inform you of the launch of the recently announced Workshop Equipment Tool Storage Application (TSA), reference ATE-15-12 – Workshop Equipment Tool Storage Application Rollout. This application was developed through feedback provided by dealerships during National Dealer Meetings & in dealership demonstrations, dealership pilots, industry best practice studies, and in collaboration with the Technician Advisory Board (TAB).

The TSA is a highly intuitive, customizable tool storage management system that provides functionality necessary to better manage your Service Tools & Equipment inventory through the use of many customizable features.

Some of these features include:

- Enhanced accountability through tool check out / in.
- Customizable Minimum Required Tool (MRT) placement provides dealerships with the ability to custom place tools to best suit their individual needs.
- Ability to upload optional and locally procured tool inventory.
 - o Multiple tools can be uploaded through excel.
 - o Individual tools can be uploaded as needed or at time of purchase.
- Individual dealership administrative rights.
 - o The dealership administrator assigns and manages users.
- Ability to report missing or unserviceable tools.
- Downloadable Excel tool storage indexes.
- Ability to add comments for each tool in the inventory.
- Downloadable usage report.
- Downloadable Minimum Required Tool list and tool storage indexes.
- Available through the Service Tools & Equipment website.

To begin using the Workshop Equipment Tool storage Application, please refer to the User Quick Start Guide, ATE-15-14 - Tool Storage Application (TSA) – Startup Guide, located in Service Net under the Workshop Equipment tab in Communications.

NOTE – Listed below are several very helpful TSA best practices for initial start-up:

1. When initially setting up your application and loading your MRT inventory, it is a good practice to perform a physical inventory in conjunction with your initial TSA MRT upload.
2. If you prefer custom MRT tool placement to VWGoA recommended tool placement, the perfect time to make these changes is during initial set up of your MRT inventory.
3. Many dealerships maintain Excel spreadsheets of their optional tool inventory, your Excel inventory can be uploaded directly into your TSA during initial setup of you MRT inventory.
4. If a tool is loaned to somebody outside the dealership, details can be added to the comments of that tool for tracking.