Technical Service Bulletin

91 MIB MMI: Traffic incidents are not prioritized by proximity to vehicle

91 15 96 2040843/1 June 22, 2015.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2015 - 2017	All	MIB navigation
A6, A7	2016 - 2017	All	MIB-2 navigation

Condition

One of the following conditions related to the traffic display in the MIB MMI is present:

- Traffic incidents nearest to the vehicle are not shown first.
- Traffic incidents in the surrounding area do not appear to be listed.

Technical Background

Starting with the MIB MMI in model year 2015 A3 vehicles and with the MIB-2 MMI in model year 2016 A6 and A7 vehicles, the traffic incident list display has changed:

- By default, traffic incidents are now listed first by roads with high priority, and second by alphabetical order (or numerical order) based on the name of the road. Roads that have higher speeds (interstates and major highways) are given highest priority (Figure 1 through Figure 3).

- If a route is programmed into the navigation system, the MIB MMI will display traffic incidents that affect the programmed route near the top of the list. If no route is programmed, the default sorting applies (Figure 4).
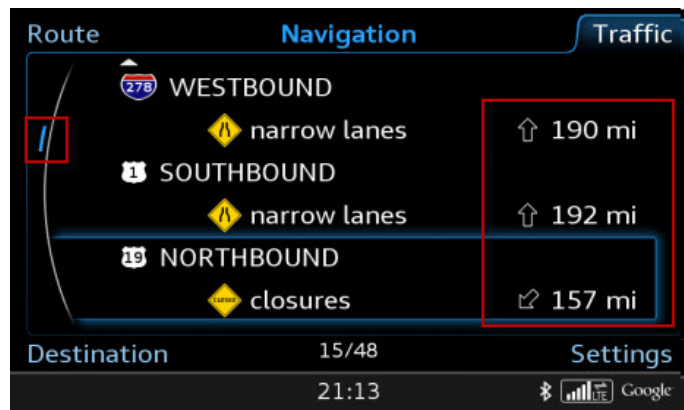

Figure 1. The blue line (in the red box on the left) indicates where the displayed incident ranks in the entire list of incidents.

The distances displayed (in the red box on the right) show that some incidents can be far from the vehicle, but have high priority on the list because they are on high-priority roads.
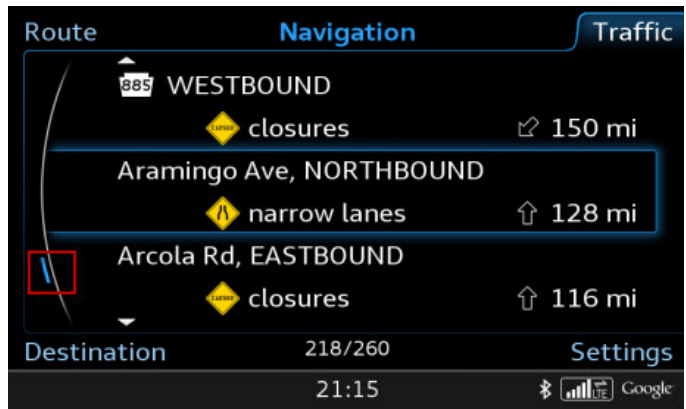
Figure 2. Non-priority surface streets and country roads are near the bottom of the list.
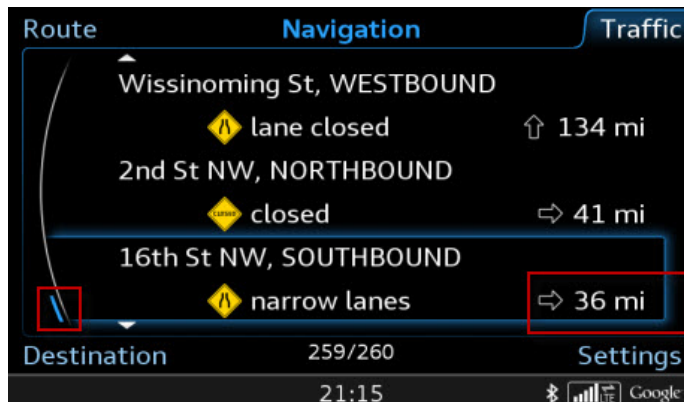

Figure 3. Non-priority streets with numerical names are at the bottom of the list.
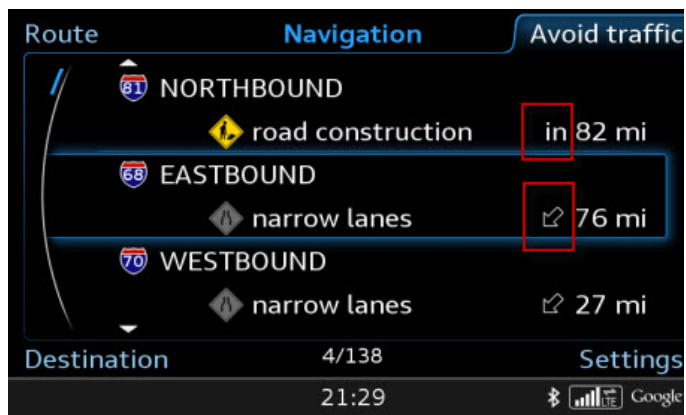

Figure 4. An active route programmed in the navigation system. The word "in" next to the top distance indicates that this incident is in the programmed route. The incidents with the arrows next to the distance show incidents that are not in the programmed route.

Tip: Traffic information may differ between MIB and MIB-2 due to different traffic service providers. MIB uses SiriusXM and MIB-2 uses INRIX.

Production Solution

Not applicable.

Service

- Explain the Technical Background to the customer.
- Instruct the customer to add a destination and begin route guidance to force the navigation system to prioritize local traffic incidents on the route.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2040843) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.