

# Technical Service Bulletin



## 91 MIB MMI: Facebook not available through Audi connect

91 15 91 2040939/1 June 12, 2015.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2015 - 2016	All	Audi connect
A6, A7	2016	All	Audi connect

## Condition

One of the following conditions is present:

- The customer's Facebook newsfeed can no longer be accessed via Audi connect. The message "Dear customer, this service is no longer supported by Facebook" appears in the MMI display (Figure 1) and in the myAudi customer portal. This message will only appear between June 1, 2015 and July 1, 2015.
- The option to select Facebook in the MMI (Figure 2) is not available and Facebook cannot be configured within the myAudi customer portal.



Figure 1. Message in MMI.

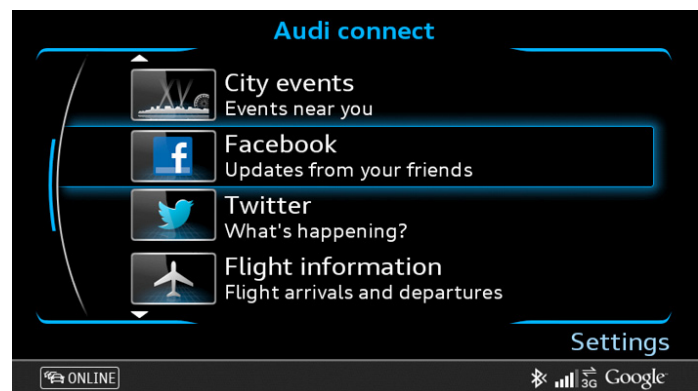


Figure 2. The option to select Facebook in the MMI. This option will no longer be available.

## Technical Background

Audi of America has been informed that beginning June 1, 2015, Facebook will discontinue access to user newsfeeds and private messages through various applications, including OEM-embedded, in-vehicle apps. As a result, Facebook will no longer be a part of the Audi connect service portfolio.

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## Production Solution

Not applicable.

## Service

Explain the *Technical Background* to the customer.

## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All parts and service references provided in this TSB (2040939) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.