

# Warranty Information

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## Warranty Communication

Number: AWC-15-03

Subject: Technician Training Required for Testing & Repair of  
Vehicles covered by the Oil Consumption Limited  
Warranty Extension  
U.S. and Puerto Rico Dealers

Date: Feb 06, 2015

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| This document conveys General<br>Information from Audi Warranty |
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Effective Reception Date Apr 01, 2015

Technicians must complete the Audi Academy Course #910554 Audi 2.0L Engine Repair and #910554B Assessment prior to performing testing or repairs on eligible vehicles covered by the Oil Consumption Limited Warranty Extension, also identified by the Warranty Extension Key U24.

It's been determined by our Technical Service team that specific testing and repair techniques must be followed so that vehicles with the Oil Consumption Limited Warranty Extension are repaired correctly. These procedures provide improvements to the repair process which increase repair efficiency and overall repair quality.

The techniques are available in video form in the Audi Academy identified as courses # 910554 and #910554B. Use the following link to view the training:  
<https://audi-academy.kzoplatform.com/swf/player/1158>

Saga claims submitted for testing and repair of these vehicles will be reviewed to verify that the technician performing the repair has taken the course and assessment. The claim may not be eligible for reimbursement or may be debited if this guideline is not followed.

## Questions

For any questions or concerns regarding this communication, please contact Audi Warranty 866.677.2834 or [audiwarranty@audi.com](mailto:audiwarranty@audi.com).