Service Information

Audi
Truth in Engineering

Diagnostic Device Hardware & Windows® **Number: AHW-15-07**

Subject: Optional Windows Updates **Date: Feb. 27, 2015**

1.0 - Introduction

Windows 7 updates for diagnostic laptop and tablet devices are provided in three categories:

- **Important**
- **Recommended**
- **Optional**

Be advised that the arbitrary installation of some **Optional** Windows updates may adversely affect diagnostic device and peripheral hardware system performance.

Specifically, the installation of any **Optional** Windows updates intended for software and hardware system manufacturers **other than Panasonic** may adversely affect the function of similar or related systems on the diagnostic device. The same applies to optional software updates for hardware systems that are not resident on the diagnostic device.

Examples:

1. Installing the following **Optional** update for a **non-Panasonic system** may adversely affect the ability of the diagnostic device to communicate via Bluetooth® with its **VAS 5054A transmitter head:**

   TOSHIBA – Audio Device, Other hardware – USB Bluetooth Driver (ALPS) - - - - Optional 1/30/2015

2. Installing the following **Optional** update for a **non-resident hardware system** may adversely affect USB functions**:**

   SCM Microsystems Inc. - Other hardware - Smartcard reader – SCR35xx USB - - - - Optional 2/20/2015

2.0 - Recommendations

- ☐ All diagnostic devices in workshop service should be set up to notify users that Windows updates are available, but allow the user choose whether or not to download and install them. For details refer to the ***Service Information – Diagnostic Device Hardware & Windows*** document title that covers the applicable device's ***Unpacking & Setup Instructions*** (Laptop: ref. Section 8.5 – Tablet: ref. Section 8.6).
- ☐ Unless instructed otherwise via Service Information documentation, **Important** and **Recommended** updates should always be applied to ensure device security and reliability.
- ☐ **In most cases we recommend to ignore all Optional updates.**

Note:

If in doubt, or where diagnostic devices are subject to dealership-specific software or hardware policies, restrictions etc., ask your dealership Systems Administrator or IT Professional for assistance and reference this document before downloading and installing Windows updates.

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