

94 Taillight lens delamination or cracks on lower edge

94 15 63 2039906/1 February 23, 2015.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT	2013	000001 - 010539	Not Applicable
TT	2014 - 2015	All	Not Applicable

Condition

- The customer states that the taillight lens is cracked or broken in the lower edge of the lens (Figure 1). This is a visual defect complaint.
- There is delamination along, or isolated to, the edge area of the taillight lens. The delamination cannot always be felt.
- On the affected side, the taillight lens is touching the body (bumper/side panel). There may be visible contact or interference marks caused by the rubbing of the tail light lens to the body (Figure 2).



Figure 1. Visible cracking at the lower edge of the taillight lens.

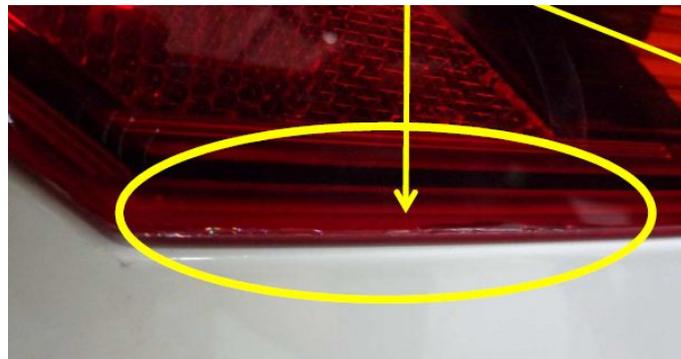


Figure 2. The contact point of the tail lens to the body panel.

Technical Background

The taillight lens consists of two layers of material: a red component and a clear component. Delamination of the taillight lens occurs when force is applied while the lens is in contact with the body, causing the clear component to detach.

Technical Service Bulletin



Production Solution

Improved assembly process.

Service

1. Replace the affected taillight only if the damage is on one of the outer edges of the taillight. When installing the new taillight, ensure that the lens is not in contact with the body, otherwise a repeat repair can be expected.
2. Road test the vehicle and ensure there are no fitment issues after installation.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9431		
Damage Code:	0015		
Labor Operations:	Taillight remove+reinstall (One replaced)	9431 1900	20 TU
	2 Taillight remove+reinstall (Both replaced)	9431 2000	30 TU
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2039906/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	Left Taillight	As needed
See ETKA	Right Taillight	As needed

Technical Service Bulletin



Additional Information

All parts and service references provided in this TSB (2039906) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.