

Technical Service Bulletin



91 Radio turns on and off or door locks actuate when vehicle is being driven

91 15 74 2019838/7 February 23, 2015. Supersedes Technical Service Bulletin Group 28 number 11-18 dated November 9, 2011 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2008 - 2013	All	Not Applicable
TT	2008 - 2015	All	Not Applicable
R8	2008 - 2015	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised header data (Added model years)
6	11/9/2011	Revised header data (Added model years)
5	7/15/2011	Revised header data (Added 2011 R8 and VIN break)
4	10/28/2010	Revised header data (Added models and VIN breaks)
3	3/12/2010	Revised header data (Added R8 MY 2010 and VIN breaks for R8, A3, TT)
2	1/12/2010	Revised <i>Condition</i> (Added clock condition)
1	2/20/2009	Original publication

- Radio turns on and off while vehicle is being driven.
- Clock in radio sporadically does not work.
- Door locks actuate while vehicle is being driven.

Technical Background

There is a sporadic disruption of S-contact due to lubricant on the contact surface.

Production Solution

The S-contact is improved with a modified lubricant that has better electrical conductivity and improved viscosity. In addition, 100% microscopic inspection is now in place.

Technical Service Bulletin



Service

Replace ignition switch.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2804		
Damage Code:	0040		
Labor Operations:	Remove and install ignition switch	2804 1900	40 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB # 2019838/7		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

The Parts Department only supplies improved ignition switches.

Additional Information

All parts and service references provided in this TSB (2019838) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.