

Technical Service Bulletin



34 Creaking noise from the left front side of the vehicle, especially in cold temperatures

34 15 18 2029665/3 February 13, 2015. Supersedes Technical Service Bulletin Group 34 number 12-11 dated November 14, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT RS	2012	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Added VIN break) Revised title Revised <i>Production Solution</i> (Removed VIN break) Revised <i>Warranty</i> (Updated TU)
2	11/14/2012	Revised <i>Parts</i> (Added associated bolts)
1	5/29/2012	Original Publication

- A creaking noise is heard from the left front side of the vehicle.
- The noise is more noticeable in colder weather.
- The noise can clearly be heard at load change.

Technical Background

Relative movement in the lengthways transmission mount cause the creaking noise.

Production Solution

Optimized gearbox mounting in production.

Service

Use chassis ears to confirm that the noise is from the transmission mount. Once confirmed, replace the transmission mount and verify the repair.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3440		
Damage Code:	0020		
Labor Operations:	Bonded rubber mounting remove and reinstall	3440 1900	110 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2029665/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
8J0199555H	Transmission mount	1
N 10513102	Bolt	3
N 90596906	Bolt	4

Additional Information

All parts and service references provided in this TSB (2029665) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.