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Audi
Truth in Engineering



Audi Elsa Newsletter

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Elsa Feedback Wants Your Photos and Attachments

Many of you have asked about being able to attach photos and other supporting documents when creating a feedback. This is now possible with added capacity to our workshop email address. The new process will be as follows:

- Create a feedback in the feedback monitor as you have always done in the past. As always, please try to be as thorough as possible with your information.
- If you have no attachments, then you've completed the feedback process.

- If you have photos, video, PowerPoint presentations, etc. that may assist us with your feedback, then simply send them to AoA.WorkshopInformation@audi.com with the feedback number in the subject line.

While each email is limited to 10MB, you will have the ability to send files in multiple emails if necessary. Again, just please make sure to reference the feedback number in the subject title or we will have no way to reference the information to the correct feedback.

Technical Bulletins

37 Transmission shudders on acceleration (2022600/4)		
Model(s)	Year	Vehicle Specific Equipment
A4, A6	2009–2010	2.0 TFSI and OAW gearbox
Condition: <ul style="list-style-type: none"> • A delay and shudder is felt when vehicle is driven from a stop. <ul style="list-style-type: none"> • Shuddering is felt on acceleration from under 15 mph. • The complaint can be reproduced, but no fault can be found. Production Solution: Optimized ECM and TCM software.		

20 MIL on (DTC P045600 - EVAP system leak detected NVLD (very small leak)) (2035073/8)		
Model(s)	Year	Vehicle Specific Equipment
A3	2015	Not Applicable
Q5, A4, A5, A5 Cabriolet	2013–2015	Not Applicable
A6, A7	2012–2015	Not Applicable
A8	2011–2015	Not Applicable
Condition: <ul style="list-style-type: none"> • MIL on. • DTC P045600 (EVAP System Leak Detected NVLD (very small leak)) 		

is stored in the engine control module (ECM), J623 (address word 01).

- Driveability is not affected.

Production Solution: New NVLD pressure switches and NVLD filters in production.

97 Multiple warning lights illuminated; communication error DTCs (2034945/3)

Model(s)	Year	Vehicle Specific Equipment
Q7	2010-2015	Not Applicable

Condition:

- The customer may report that two or more warning lights are/were illuminated simultaneously.
- The warning lights may be sporadic, and may not be illuminated when the customer brings the vehicle to the workshop.
- CAN communication DTCs may be found in several control modules.

Production Solution: Vehicle production will have continuous quality improvement.

66 Paint flakes off radiator grille or license plate holder (2038652/4)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, Q5	2013-2015	Not Applicable

Condition: The paint is flaking off of the radiator grille or front license plate holder.

Production Solution: Polishing tools have been modified to create a rougher surface for better paint adhesion. The painting application has been improved as the supplier is now using a new paint facility. The improved components that have been produced were installed on vehicles being built around May 1, 2015.

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42 Cracking noises from rear of vehicle (2029953/4)

Model(s)	Year	Vehicle Specific Equipment
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A6, A7	2011-2014	Not Applicable
Condition: Cracking or clicking noises are heard from the rear of the vehicle in the C pillar area when it is driven over bumps or rough roads. Production Solution: Optimized damper mounting gradually introduced in production.		

91 MMI 3G+ Various technical issues (K0814 ZUG update; supersedes K0715 update) (2030465/7)		
Model(s)	Year	Vehicle Specific Equipment
All	2011-2015	MMI3G+
Condition: Customer may report various technical issues related to the sound system or MMI. Production Solution: Production vehicles received improved MMI software.		

Pending Service Solutions

No new Pending Service Solutions this week.

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Campaigns

20V5 - Fuel Delivery Unit					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A3	2015	Gasoline engine	All	See Campaign / Action screen in Elsa	See Campaign / Action screen in Elsa
<p>On some vehicles, contamination due to improper nickel plating of certain subcomponents within the fuel pump may cause excessive pump friction, potentially resulting in an inoperative fuel pump. If the fuel pump becomes inoperative due to this condition, it may result in a no-start condition or a stall while driving without warning, and without the ability to restart the vehicle. An engine stall without warning while driving can increase the risk of a crash.</p>					

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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