

## Technical Service Bulletin

#### 66 Paint flakes off radiator grille or license plate holder

66 15 53 2038652/4 May 7, 2015. Supersedes Technical Service Bulletin Group 66 number 15-45 dated January 20, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, Q5	2013 - 2015	All	Not Applicable

#### **Condition**

REVISION HISTORY				
Revision	Date	Purpose		
4	-	Revised Production Solution (Added information about improved paint process)		
3	1/20/2015	Revised Warranty (Updated Service Number and Labor Operations)		
2	10/17/2014	Revised Warranty (Updated Service Number)		

The paint is flaking off of the radiator grille or front license plate holder (Figure 1).



Figure 1. Example of flaked-off paint.

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#### **Technical Background**

The surfaces of these components were too smooth (due to high-gloss polishing tools), which led to weak adhesion of the paint during production. Only components with color index T94 are affected.

#### **Production Solution**

Polishing tools have been modified to create a rougher surface for better paint adhesion. The painting application has been improved as the supplier is now using a new paint facility. The improved components that have been produced were installed on vehicles being built around May 1, 2015.

#### **Service**

Replace the components according to the instructions in Elsa at *Repair Manual* >> *Body* >> *Body* >> *Body* Exterior >> 66 Exterior Equipment >> Radiator Grille/Front Trim.

#### **Warranty**

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.			
Service Number:	<ul> <li>Use one of the following:</li> <li>6683 (For license plate trim only)</li> <li>6605 (For radiator grille only OR both radiator grille <u>and</u> license plate)</li> </ul>			
Damage Code:	0030			
Labor Operations:	License plate trim replacement only:  For A4, allroad:			
	License plate trim remove+reinstall	6683 1900	20 TU	
	For A5:			
	License plate trim remove+reinstall	6683 1999	20 TU	
	For Q5, SQ5:			
	License plate trim remove+reinstall	6683 1901	20 TU	



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	Radiator grille only OR both radiator grille and license plate:				
	For A4, A5:				
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	20 TU		
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	30 TU		
	Front bumper cover remove + reinstall	6329 1900	70 TU		
	License plate trim replacement (if needed)	6683 1999	10 TU		
	For allroad:				
	Radiator grille remove + reinstall	6605 1952	40 TU		
	Front bumper cover remove + reinstall	6329 1910	70 TU		
	Fog light adjusted (if necessary)	9464 1600	20 TU		
	License plate trim replacement (if needed)	6683 1999	10 TU		
	For Q5:				
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	40 TU		
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	50 TU		
	Front bumper cover remove + reinstall	6329 1900	90 TU		
	License plate trim replacement (if needed)	6683 1999	10 TU		
	For SQ5:				
	Radiator grille remove + reinstall	6605 1956	20 TU		
	Front bumper cover remove + reinstall	6329 1900	90 TU		
	License plate trim replacement (if needed)	6683 1999	10 TU		
Diagnostic Time:	GFF	No allowance	0 TU		
	Road test prior to service procedure	No allowance	0 TU		
	Road test after service procedure	No allowance	0 TU		
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)				
Claim Comment:	As per TSB #2038652/4				



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

#### **Additional Information**

All parts and service references provided in this TSB (2038652) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.