

Audi of America, Inc.



Date: April 3, 2015

To: Audi Dealer Principal, Service Manager, Warranty Administrator & Parts Manager

From: Audi Customer Protection

Subject: Upcoming Warranty Extension – High Pressure Fuel Pump (HPFP)
2009-2012 MY Audi TDI® Clean Diesel Engine Vehicles

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As you may be aware, the NHTSA has closed their investigation related to the High Pressure Fuel Pump on 2009-2012 model year Audi TDI® Clean Diesel Engine vehicles.

As a measure to help ensure continued customer satisfaction, Audi will soon announce a warranty extension program to cover the High Pressure Fuel Pump on 2009-2012 model year TDI® Clean Diesel Engine vehicles.

Details of the Warranty Extension program will follow. Until the full program details have been communicated, Dealers should continue to address customer High Pressure Fuel Pump concerns as per current process.

If you have any questions or require additional assistance, please contact Audi Warranty 1.866.677.2834 or AudiWarranty@Audi.com. As always, any press inquiries should be directed to Audi Public Relations.

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