#### 91 Satellite radio reception complaint; DTC B10F413 (Antenna for satellite radio open circuit)

91 15 77 2039677/1 March 10, 2015.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2015 - 2016	All	Not Applicable

# Condition

- **DTC B10F413** (Antenna for satellite radio open circuit) is stored in the information electronics control module 1, J794 (address word 5F).
- The customer may have complained about the function of the satellite radio.

### **Technical Background**

The DTC can be incorrectly set in the main unit.

# **Production Solution**

Not applicable.

#### Service

Follow the most appropriate instructions below.

- If DTC B10F413 is <u>sporadic</u> and the date during which the customer experienced satellite radio reception issues <u>does not</u> match the date on which the DTC was set: Do not perform any repairs. Review TSB 2011500 and share the information with the customer.
- If DTC B10F413 is <u>static</u> and the customer complained about the function of the satellite radio: This bulletin is not applicable. Continue diagnosis with Guided Fault Finding.
- If DTC B10F413 is <u>sporadic</u>, the date during which the customer experienced satellite radio reception issues <u>does</u> match the date on which the DTC was set, and/or the customer saw the message "ANTENNA: A technical problem occurred. Please contact your Audi dealer" (Figure 1): This bulletin is not applicable. Continue diagnosis with Guided Fault Finding.

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# Technical Service Bulletin





Figure 1. This error only appears when there is a satellite reception issue and a DTC set at the same time.

#### Warranty

This TSB is informational only and not applicable to any Audi warranty.

# **Additional Information**

All parts and service references provided in this TSB (2039677) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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