

VWoA Compliance

Subject: A3 Battery 100% Submission

From: Audi Communications

Sent: Tuesday, January 27, 2015 6:30 AM

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Dealer Communication

DP	GM	Sales	CPO
Service	Parts	Warranty	F&I

From: Alex Crockett, Audi Product Quality & Technical Service

A3 Battery 100% Submission

Due to a Product Quality investigation, 12-volt batteries installed in the A3 will be on 100% submission for the 2015 and 2016 model years. Because the A3 does not have a battery manager, physical inspection of the battery is the only way to determine the root cause of failures. This policy will apply to batteries being replaced with service part number **000915105DGDSP 72AH/380A**.

- Make arrangements to hold the battery until the hazmat return kit is sent for retrieval of the battery.
- Include a copy of the Midtronics test showing the failed battery with the return kit.
- When processing the warranty claim, file an additional 1SP claim (Part ID 2706) for the core charge recovery.

An additional dealer communication will be sent after this investigation is complete.

For more dealer communications, visit the AccessAudi [Dealer Communications & Council](#) page.