

Audi of America, Inc.



Date: January 30, 2015

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Upcoming Service Action 17F2
Oil Filter Bypass Valve
2013 MY Audi S6, S7, A8 and S8 with 4.0L Engine

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

We would like to inform you of an upcoming Service Action. Please refer to the attached Campaign Data Sheet for additional information.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)

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Audi

CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Service Action		
SAGA CODE	17F2		
MARKET(S)	United States and Canada		
AFFECTED VEHICLES	2013 MY Audi S6, S7, A8 & S8 with 4.0L engine		
TOPIC	Oil filter bypass valve		
PROBLEM DESCRIPTION	The oil filter bypass valve on certain 2013 model year Audi 4.0L vehicles may not be present or may have been incorrectly installed during production.		
CORRECTIVE ACTION	Inspect and, if necessary, replace/install the oil filter bypass valve.		
CUSTOMER NOTIFICATION DATE	On or about February 03, 2015		
ELSA VISIBILITY DATE	On or about February 03, 2015		
AIM VISIBILITY DATE	On or about February 03, 2015		
VEHICLE COUNT	TOTAL AFFECTED	USA: 598	CANADA: 27
	DEALER INVENTORY	USA: 0	CANADA: 0
	CPO INVENTORY	USA: 4	CANADA: 0
APPROXIMATE REPAIR TIME	Up to 80 TU		
SPECIAL TOOLS NEEDED?	YES - SEE CAMPAIGN WORK PROCEDURE		
PARTS REQUIRED	YES - SEE CAMPAIGN WORK PROCEDURE		
INITIAL PARTS ALLOCATION DATE	On or about January 30, 2014		
TECHNICIAN TRAINING REQUIRED?	SEE CAMPAIGN WORK PROCEDURE		
EXPIRATION DATE	February 28, <u>2017</u>		
ADDITIONAL INFORMATION	Parts will be on Upper Order Limits		

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.