

Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-15-01

**Subject: Replacement Battery Limited Warranty Expanded
(Claim Coding Included)**

Date: Jan 15, 2015

Supersedes AWA 14-07

Dealers: US, Puerto Rico Dealers

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective: Calendar Date January 1, 2015

This Warranty Bulletin is published to add claim coding details to the information announcing the expansion of the Limited Warranty for Audi Genuine Batteries to 48 months/unlimited mileage for batteries sold beginning calendar date January, 2015. All information from Warranty Bulletin AWA 14-07 is included here.

The Limited Warranty for Audi Genuine Batteries (distributed by Interstate Batteries) is expanded to **48 months/unlimited mileage for batteries sold beginning calendar date January 1, 2015.**

Replacement batteries distributed by Audi and sold by an authorized Audi dealer are warranted to be free of defects in material and workmanship for 48 months/unlimited mileage from the date of purchase or installation.

This expanded coverage means that there is 100% reimbursement of both parts and labor for the full duration of the warranty. Labor reimbursement is only applicable when the battery is installed by an authorized Audi dealer. The *months in service* battery proration is discontinued.

Claim coding

Claim coding for Audi Genuine replacement Batteries (distributed by Interstate Batteries); sold by an authorized Audi dealer Jan 01, 2015 and forward:

Factory replacement battery coverage		
Parts Limited Warranty Coverage	48 months/ unlimited mileage	Claim type 121: First 12/12 Claim type 12i: > 12/12 up to applicable coverage
	<u>Sold and installed</u> by an authorized Audi dealer Jan 01, 2015 and forward. Part and labor reimbursed.	
	48 months/ unlimited mileage	Claim type 131: up to applicable coverage
	<u>Sold “over the counter”</u> by an authorized Audi dealer Jan 01, 2015 and forward. Part only reimbursed; no labor.	

Notes:

This warranty does not apply to hybrid vehicle batteries, or batteries that are placed in service for commercial or marine use.

Information from this Warranty Bulletin will be incorporated into Section 4.12 Battery – Vehicle of the *Audi Warranty Policies and Procedures Manual*.