



Reliability Driven™

# Service Bulletin No. 424

<i>MODEL</i>	<b>D / J4500 Series</b>	<i>TYPE</i>	<b>Field Change Program</b>	<i>SECTION/GROUP</i>	<b>8-Engine</b>	<i>DATE</i>	<b>June 9, 2015</b>
<i>SUBJECT</i>	<b>CUMMINS ISX LUBRICATING OIL FILTER BYPASS VALVE AND FUEL PUMP</b>						
<i>CONDITIONS</i>							

### **Customer Complaint:**

Cummins Inc. has notified Motor Coach Industries ("MCI") that it has issued a campaign to address the ISX lubricating oil filter bypass valve, in addition to the previous fuel pump repair actions outlined in MCI FCP Bulletin 419 and Cummins Field Campaign C1556.

### **Cause:**

Vendor installation.

### **Corrective Action:**

MCI strongly encourages owners of the coaches listed in the table below to contact the Cummins Service Network to replace the lubricating oil filter bypass valve and fuel pump repair actions under Field Campaign C1638.

12604 to 12650	12652 to 12682	12684 to 12706	12708 to 12741	12743 to 12755
12757 to 12847	12901 to 12981	12983 to 13055	58195	59654
59742	59764 to 59786	59788 to 59789	59829 to 59845	59861 to 59894
59896 to 59906	59923	59989 to 59992	65758	65782 to 65783
65791 to 65792	65801 to 65806	65877	65917 to 65919	65923
65956 to 66007	66009 to 66022	66024 to 66031	66033 to 66073	66075 to 66077
66079 to 66081	66083 to 66084	66088 to 66131	66134 to 66146	66148 to 66178
66185 to 66186	66189 to 66194	66201	66208	66211 to 66221
66225 to 66238	66241 to 66278	66284 to 66294	66301 to 66304	66308
66311 to 66317	66320 to 66341	66349 to 66381	66383 to 66408	66410 to 66412
66417 to 66428	66440	66443	66444	66447
66454 to 66459	66461 to 66471	66473 to 66482	66484 to 66502	66510
66524 to 66525	66530	66535 to 66539	66542 to 66553	66555 to 66578
66637				



## NOTICE

***MCI customers are instructed to contact their local authorized Cummins dealer to schedule an appointment as soon as possible. Customers must reference Field Campaign C1638 when scheduling the appointment.***

***This program is being performed only by Cummins Service Network and its authorized dealers. Therefore all parts and labor required for this program will be provided by Cummins.***

***In order to update our records, MCI is asking customers to submit an MCI Field Change Program Verification Form for each affected VIN for which Cummins has completed its campaign.***

***If you have any concerns or difficulties making arrangements with the Cummins Service Network relating to this program, please contact our Customer Service Line at 1-800-241-2947.***

*Procedure Complete.*



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## MCI FIELD CHANGE PROGRAM (FCP) VERIFICATION

<b>CONTACT INFORMATION</b>	
<b>CUSTOMER NAME:</b> _____	
<small>(PLEASE PRINT)</small>	
<b>FCP INFORMATION – ONE FORM PER UNIT</b>	
<b>FCP#:</b> _____	<b>Coach Model</b> _____ <b>Model Year</b> _____
<b>COACH SERIAL #:</b> <small>(At least the last 5 digits)</small>	<b>DATE COMPLETED</b> __ / __ / __
<b>MILEAGE:</b>	
<b><u>IMPORTANT:</u> TO RECEIVE CREDIT FOR ANY ALLOWABLE LABOR CHARGES, THIS VERIFICATION FORM MUST BE RETURNED TO MCI UPON COMPLETION OF THE FCP.</b>	
<b>SUBMITTED BY: (Please Print)</b> _____	
	<b>DATE</b> __ / __ / __
<b>TITLE: (Please Print)</b> _____	
<b>SIGNATURE:</b> _____	
<b>COMMENTS:</b>  	

**FAX TO: 800-360-8886**

**MAILING ADDRESS:**

**MOTOR COACH INDUSTRIES  
ATTN: WARRANTY DEPT.  
7001 UNIVERSAL COACH DRIVE  
LOUISVILLE, KY 40258**