

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: April 21, 2015
TO: Mitsubishi Motors Certified i-MiEV Dealership Dealer Principals, Service Managers, and Parts Managers
RE: 2012 i-MiEV Undercarriage Rust Service Campaign - Revised
ATIN NO. ATIN-14-SC-003-B

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AFFECTED VEHICLES: Certain 2012 i-MiEV vehicles built October 28, 2011 – July 2, 2012

PURPOSE

A revised service campaign will be released today to clarify the repair procedure. Under cover replacement is required **only if the corresponding ground bolts are broken**. Starting today, the under covers will be placed under “209 – Product Support” parts restriction. Photos must be uploaded to the PRC and Techline approval is required to complete the part request.

The revised Service Campaign Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

When checking for applicability of this campaign (C1411E), please check for and complete any other open campaigns. Always get the customer’s approval before completing a campaign on a customer owned vehicle.

IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles’ VINs on the Warranty Super Screen to verify whether the vehicle is involved in this service campaign.