

**WE77 - Replacing Tail Light (Workshop Campaign)**

Vehicle Type: **Cayenne (92A)/Cayenne S E-Hybrid (92A)**  
**Cayenne Diesel (92A)**  
**Cayenne S (92A)/Cayenne Turbo (92A)**

Model Year: **2015**

- Concerns:
- **Tail light in right side panel**
  - **Both tail lights in rear lid**

Information: This is to inform you of a voluntary Workshop Campaign on the above-mentioned vehicles. **There is a possibility that the lens on the tail lights was not welded sufficiently on the affected vehicles.**  
 As a result, moisture can seep in, causing the lens on the tail light to fog up from the inside. The functions of the tail light are not impaired due to the arrangement of the circuit board and lens in the tail light.

Action Required: Replace tail light in right side panel **or** both tail lights in the rear lid.



**Information**

**Tail lights in the left side panel are not affected** since these were manufactured at a different assembly station, where the lens was welded correctly.



**Information**

The measure to be carried out on the respective vehicle depends on the campaign scope to which the vehicle is assigned. Before carrying out the campaign, it is important therefore to check the campaign scope for the vehicle by entering the vehicle identification number of the respective vehicle in PIWIS ⇒ 'Vehicle information' menu:

- Scope 1: **Replacing tail light in right side panel** ⇒ *Technical Information 'WE7700 Scope 1 - Replacing right tail light in side panel'*
- Scope 2: Not for USA/Canada
- Scope 3: **Replacing tail lights in rear lid - Tail light, USA/Canada version (I-no. 8SJ)** ⇒ *Technical Information 'WE7700 Scope 2, 3 - Replacing tail lights in rear lid'*

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 173 vehicles in North America.

Work Procedure: See Attachment "A".

Claim Submission: See Attachment "B".

### Attachment "A" Scope 1 - Replacing tail light in right side panel

Important: **NOTE: PARTS WILL NOT BE AUTOMATICALLY ALLOCATED TO YOUR DEALERSHIP. ALL PARTS MUST BE ORDERED VIA A PTEC/PAV.**

Parts Info:

Part No.	Designation	Qty.
958.631.062.00	⇒ Tail light, outer right	1 ea.
955.631.471.02	⇒ Clip nut	1 ea. (only required if damaged)

Tools:

- Plastic wedge
- Change-over ratchet, 1/4"
- Torx socket-wrench insert T30

Work Procedure: 1 Remove **right** tail light ⇒ *Workshop Manual '943119 Removing and installing tail light'*.

2 Install new **right** tail light ⇒ *Workshop Manual '943119 Removing and installing tail light'*.

3 Enter the workshop campaign in the Warranty and Maintenance booklet.

### Attachment "A" Scope 2, 3 - Replacing tail lights in rear lid

Parts Info: Required for **Scope 2**:

Not for USA/Canada

Required for **Scope 3**:

Part No.	Designation	I-no.	Qty.
958.631.065.20	⇒ Tail light, inner left USA/Canada version	8SJ	1 ea.
958.631.066.20	⇒ Tail light, inner right USA/Canada version	8SJ	1 ea.

Tools:

- Plastic wedge

- Change-over ratchet, 1/4"
- Slotted screwdriver
- Hexagon socket-wrench insert, a/f 10
- Torx screwdriver T20/Torx socket-wrench insert T20

Work Procedure: 1 Remove trim panel for rear lid ⇒ *Workshop Manual '708719 Removing and installing trim panel for rear lid'*.



**Information**

There is **no** need to remove the tailgate trim panel.

- 2 Remove tail lights **at the left and right** in the rear lid ⇒ *Workshop Manual '943119 Removing and installing tail light in rear lid'*.
- 3 Install new tail lights **at the left and right** in the rear lid ⇒ *Workshop Manual '943119 Removing and installing tail light in rear lid'*.
- 4 Install trim panel for rear lid ⇒ *Workshop Manual '708719 Removing and installing trim panel for rear lid'*.
- 5 Enter the workshop campaign in the Warranty and Maintenance booklet.

**Attachment "B"**

**Claim Submission** - Workshop Campaign WE77

Warranty claims should be submitted via WWS/PQIS.

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.



**Information**

The specified working time was determined specifically for carrying out this campaign and may differ from the working times published in the Labor Operation List in PIWIS.

Scope 1: **Replacing tail light in right side panel**

**Working time:**

Replacing tail light in right side panel

Labor time: **11 TU**

**Parts required:**

958.631.062.00	Tail light, outer right	1 ea.
955.631.471.02	Clip nut	1 ea. (only required if damaged)

⇒ Damage code WE77 066 000 2

Scope 2: Not for USA/Canada

Scope 3: **Replacing tail lights in rear lid**

- Tail light, USA/Canada version (I-no. 8SJ)

**Working time:**

Replacing tail lights in rear lid

Labor time: **52 TU**

Includes: Removing and installing trim panel for rear lid

**Parts required:**

958.631.065.20	Tail light, inner left	1 ea.
958.631.066.20	Tail light, inner right	1 ea.

⇒ Damage code WE77 066 000 2

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