

## WE69 - Replacing Spray Nozzle for Rear Window Washer (Workshop Campaign)

Revision: **May 1, 2015**

This revision amends WE69 as follows:

1. "Notice" warning was added at beginning of work procedure regarding incorrect third brake light removal.
2. "Information" note was added to Step 1.1 with installation sequence note and video clip link.

Model Year: **As of 2014 up to 2015**

Model Line: **Macan**

Country/Market:

- USA (C02)
- Canada (C36)

Concerns: **Spray nozzle for rear window washer**

Information: This is to inform you of a voluntary Workshop Campaign on the above-mentioned vehicles. **Due to a badly positioned check valve in the supply line for the spray nozzle for the rear window, there is a possibility that a residual quantity of washer fluid will remain between the check valve and spray nozzle in the supply line following actuation on the affected vehicles.**

This residual quantity will leak out of the spray nozzle shortly after the wash operation has ended and will drip on to the rear window.

Action Required: Replace spray nozzle for rear window washer.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 35 vehicles in North America.

Parts Info: **NOTES: PARTS WILL NOT BE AUTOMATICALLY ALLOCATED TO YOUR DEALERSHIP. TO REQUEST PARTS FOR YOUR DEALERSHIP, PLEASE SUBMIT A PTEC/PAV.**

Part No.	Designation	Qty.
95B.955.985.A	⇒ Spray nozzle, rear	1 ea.

Tools:

- Plastic wedge
- Screwdriver (small)
- Needle-nose pliers

Work See Attachment "A".  
Procedure:

Claim See Attachment "B".  
Submission:

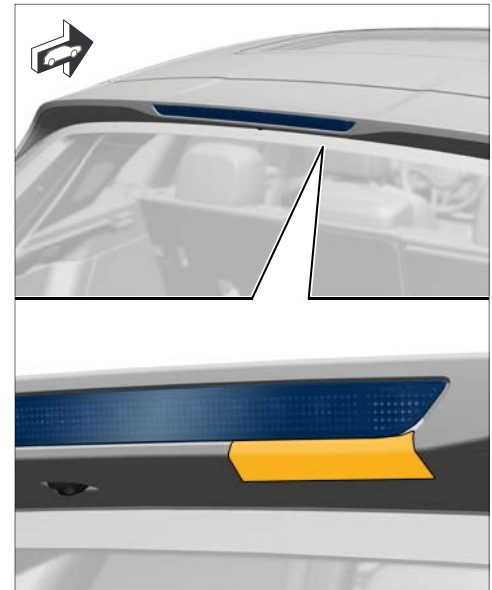
Attachment "A": **Work Procedure**

**NOTICE**

**Additional brake light removed incorrectly.**

- **Additional brake light broken.**
- ⇒ **When removing the additional brake light, do not lever it in such a way that it moves towards the rear window.**
- ⇒ **The locking lug must be moved without any force.**
- ⇒ **Follow instructions for removing the additional brake light.**

- 1 Remove additional brake light.
  - 1.1 Mask the right-hand side of the rear spoiler underneath the additional brake light as shown ⇒ *Masking rear spoiler* using fabric adhesive tape.



*Masking rear spoiler*

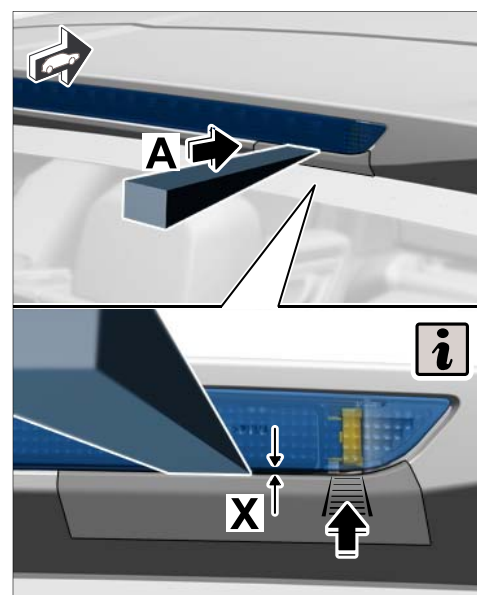


### Information

To **prevent damage** to the **additional brake light**, always observe the following installation sequence and **never** use a plastic wedge or slotted screwdriver to **lever the additional brake light out of the rear spoiler**.

You will find a **video clip** showing how to remove the additional brake light as a PDF file in the PIWIS information system in the "Workshop Manual" information medium under ⇒ **"947019 Removing additional brake light - video clip"**.

- 1.2 Carefully insert a plastic wedge at a horizontal position between the rear spoiler and additional brake light ⇒ *Removing additional brake light - arrow A* - until there is a gap of approx. **X = 3 mm** between the lower edge of the additional brake light and rear spoiler.



*Removing additional brake light*

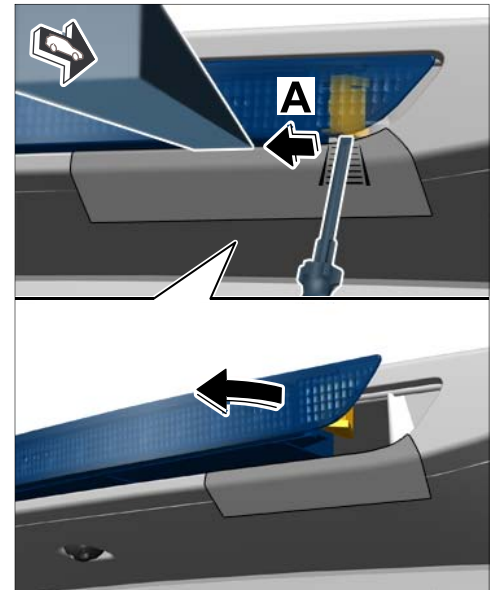


### Information

When removing the additional brake light, always use a small slotted screwdriver to move the locking lug to the left and unlock it through the widened gap.

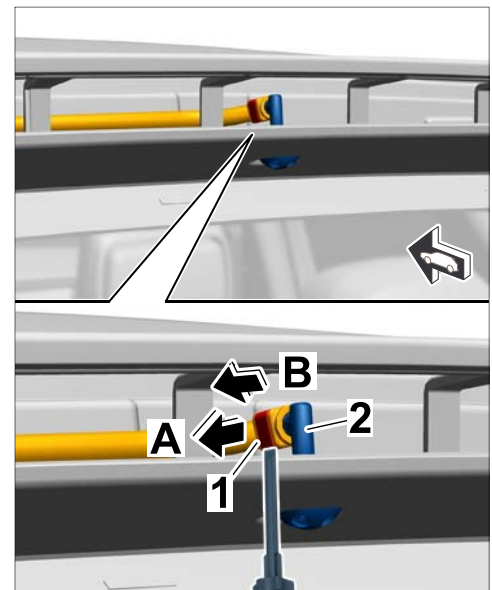
Only release the additional brake light when part of the locking lug is visible through the gap.  
Use a hand lamp to check this if necessary.

- 1.3 Insert a narrow screwdriver in the marked area of the gap and push the additional brake light locking lug lying behind it to the left to unlock it ⇒ *Removing additional brake light -arrow A-* until the additional brake light pops out slightly.
- 1.4 Carefully pull the plastic wedge and additional brake light out of the rear spoiler ⇒ *Removing additional brake light -arrow-* and leave the additional brake light hanging on the wire harness at the left.
- 1.5 Remove the fabric tape you affixed to the rear spoiler earlier.



*Removing additional brake light*

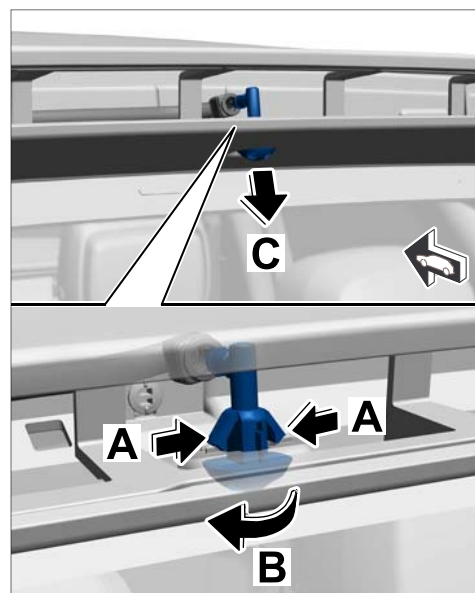
- 2 Remove spray nozzle for rear window washer.
  - 2.1 Release locking mechanism for the hose connection ⇒ *Disconnecting hose connection -1-* at the spray nozzle ⇒ *Disconnecting hose connection -2-* (⇒ *Disconnecting hose connection -arrow A-*) and slide the hose to the rear ⇒ *Disconnecting hose connection -arrow B-*.



*Disconnecting hose connection*

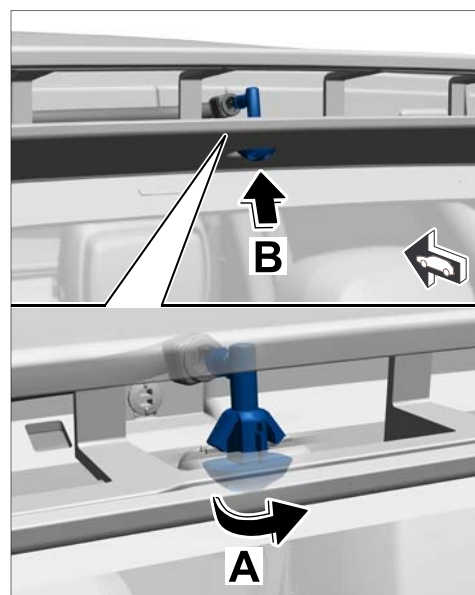


- 2.2 Press locking lugs on the spray nozzle together using needle-nose pliers  $\Rightarrow$  *Removing spray nozzle -arrows A-* and disengage the spray nozzle in a downward direction.
- 2.3 Turn the spray nozzle 90°  $\Rightarrow$  *Removing spray nozzle -arrow B-* and remove it from the cut-out  $\Rightarrow$  *Removing spray nozzle -arrow C-*.



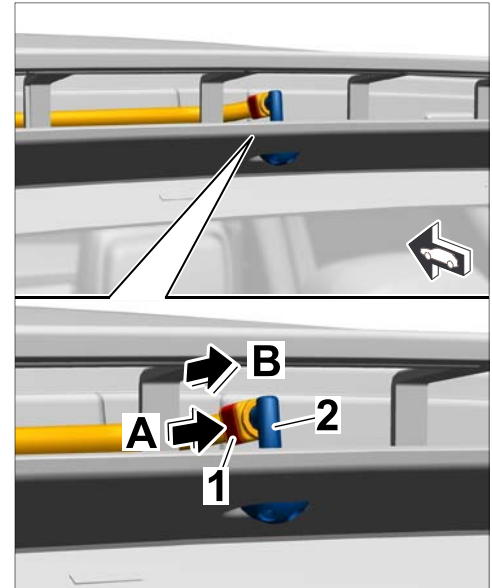
*Removing spray nozzle*

- 3 Install new spray nozzle, Porsche Part No. **95B.955.985.A**.
  - 3.1 Insert spray nozzle into the cut-out on the rear spoiler, turn it 90°  $\Rightarrow$  *Installing spray nozzle -arrow A-* and press it up  $\Rightarrow$  *Installing spray nozzle -arrow B-* until it engages visibly.



*Installing spray nozzle*

- 3.2 Push in the locking mechanism on the hose connection ⇒ *Fitting hose connection -1-* (⇒ *Fitting hose connection -arrow A-*) and fit the hose on the spray nozzle ⇒ *Fitting hose connection -2-* (⇒ *Fitting hose connection -arrow B-*) until it engages securely.



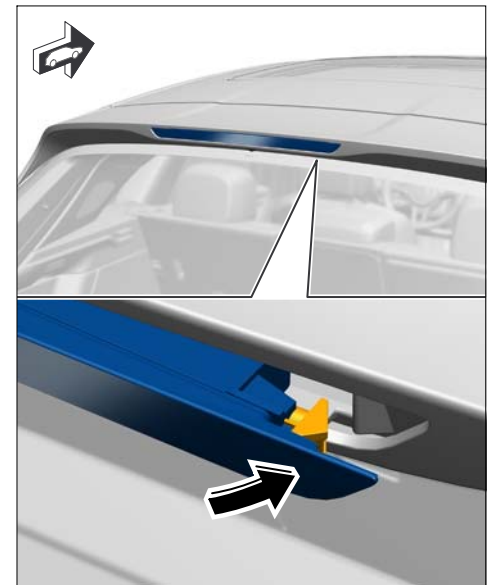
*Fitting hose connection*

- 4 Press in additional brake light on the rear spoiler ⇒ *Installing additional brake light -arrow-* until it engages securely.
- 5 Perform a function test on the rear window washer.
- 5.1 Actuate the rear window washer several times in order to bleed the spray nozzle.
- 5.2 Check the fluid level in the rear window washer reservoir and add washer fluid if necessary.
- 6 Enter the workshop campaign in the Warranty and Maintenance booklet.



#### Information

The specified working time was determined specifically for carrying out this campaign and may differ from the working times published in the Labor Operation List in PIWIS.



*Installing additional brake light*

Attachment "B": **Claim Submission** - Workshop Campaign WE69  
 Warranty claims should be submitted via WWS/PQIS.  
 Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.

#### Working time:

Replacing spray nozzle for rear window washer

Labor time: **28 TU**

Includes: Removing and installing additional brake light  
Function test on rear window washer

#### Parts required:

95B.955.985.A Spray nozzle, rear 1 ea.

⇒ Damage code WE69 066 000 2

**Important Notice:** Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. If a particular condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Porsche Dealer for the latest information about whether a particular technical bulletin applies to your vehicle. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify the current and correct part numbers. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© Porsche Cars North America, Inc.

Dealership	Service Manager	Shop Foreman	Service Technician
Distribution			
Routing	Asst. Manager	Warranty Admin.	Service Technician

Dr. Ing. h.c. F. Porsche AG is the owner of numerous trademarks, both registered and unregistered, including without limitation the Porsche Crest®, Porsche®, Boxster®, Carrera®, Cayenne®, Cayman®, Macan®, Panamera®, Speedster®, Spyder®, 918 Spyder®, Tiptronic®, VarioCam®, PCM®, PDK®, 911®, RS®, 4S®, FOUR, UNCOMPROMISED®, and the model numbers and the distinctive shapes of the Porsche automobiles such as, the federally registered 911 and Boxster automobiles. The third party trademarks contained herein are the properties of their respective owners. Porsche Cars North America, Inc. believes the specifications to be correct at the time of printing. Specifications, performance standards, standard equipment, options, and other elements shown are subject to change without notice. Some options may be unavailable when a car is built. Some vehicles may be shown with non-U.S. equipment. The information contained herein is for internal authorized Porsche dealer use only and cannot be copied or distributed. Porsche recommends seat belt usage and observance of traffic laws at all times.

Printed in the USA