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Availability:	ISIS, Bus ISIS, FleetISIS	Revision:	3
Major System:	FUEL SYSTEMS	Created:	2/11/2014
Current Language:	English	Last Modified:	7/16/2015
Other Languages:	NONE	Author:	Brad Lamparski
Viewed:	489		

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Coding Information

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Title: Fuel Tank Label Request Process
Applies To: All Models

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

07/15/2015 - Updated to include info on shipping/label cost.
 10/7/2014 - Author updated for feedback purposes

DESCRIPTION

DOT regulations require fuel tank labels to be legible and affixed to the tank.

There is no charge for the label, or shipping. PROFORM typically sends the labels out via USPS.

This article outlines the process to request replacement fuel tank labels when necessary. These requests will be directed to the Tech Service team via a case file request.
 (Fuel Tank Label Example)



Fleet Action

Contact your selling or local dealer to request replacement fuel tank labels

Dealer Action

1. Complete and submit a Technical Service Case File - In the Description Field please include (Example Below)
 - a. Multiple chassis numbers as needed
 - b. If there are multiple fuel tanks for a chassis specify how many labels are required, i.e. "2-one for each tank"

Note: If the labels are to be shipped to a location other than the location entering the case file please specify:

- Location Contact information & Phone number
- Location Shipping Address, City, State & Zip Code

Fuel Tank Labels will be shipped directly to the location and arrive in approximately 10 business days.



Default Submit Case

VN: [JN7830730.0172](#)

Technician: Steve Mueller (U00SV000)

* Dealer: [Paco Personnel \(00010\)](#)

* Customer Name: ABC Truck Lines

* RO #: 12345

* RO Open Date: 02/14/2014

* Miles or KM: 12345 ☐ M ☒ K 

* Engine Hours: 1234

You must answer the following questions completely and accurately in order to open a case file.

Vehicle Status

* What is the current status of the vehicle ?
 

Issue Description

* Please give a detailed description of the issue :

Fuel Tank Label Request
DU327720
4H653209 - 2 labels one for each tank

Diagnostic Trouble Codes

Please list any Diagnostic Trouble Codes (DTCs) that appear :

DTC Module	DTC Code	Description	Count	Active/Inactive	
Press Seed				☐ Active ☐ InActive	Add DTC

System Information




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Feedback Information

Viewed: 488
Helpful: 12
Not Helpful: 0

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