

1301 Stahley Drive  
Building #42  
Nappanee, IN 46550

# Newmar Corporation

## Warranty Department

Dealer Svc. 866-290-5371  
Customer Svc. 800-731-8300

### Technical Service Bulletin

Date Issued

Model Year(s) Affected

TSB #

11/16/2015

2016

434

#### Brand

Bay Star Sport	<input checked="" type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input type="checkbox"/>
Bay Star	<input checked="" type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input checked="" type="checkbox"/>	Mountain Aire	<input type="checkbox"/>	Other	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input type="checkbox"/>		

#### Description

In response to notification from Ford Motor Company, Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes. Newmar Corp has built motorhomes on the affected chassis. Therefore, Newmar has decided certain 2016 motorhomes manufactured on Ford F-53 and F-59 chassis are subject to the Ford Transmission Shift Cable Campaign FSA 15S25.

Newmar NHTSA# 15 v 713, TC # 2015-512

**Issue:** Certain motorhomes built on Ford F-53 and F-59 chassis may have been built with an incorrect shift cable bracket.

**Condition:** This could allow the transmission to be shifted into reverse without the brakes being applied, which could increase the risk of unintended vehicle movement, potentially resulting in a crash causing injury and/or damage to property.

#### Recommended Action

**Correction:** Ford authorized service centers will replace and adjust the shift cable bracket.

#### **REPAIR PROCEDURE**

Ford Motor Company will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Owners will be notified by mail and instructed to take their vehicles to a Ford Dealer to have the transmission shift control bracket replaced and the transmission shift cable adjusted. There will be no charge for this service.

Ford Recall # 15s 25

Work instructions are attached.

***Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.***

***If further assistance is needed, contact Newmar Service Department @ 1-866-290-5371.***

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.



WHEN YOU KNOW THE DIFFERENCE

## NEWMAR CORPORATION

NEWMARCORP.COM

Date: November 13, 2015

Re: Newmar Corporation – Motor Vehicle Recall Notification

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Subject: Recall Campaign No.: 15V 713

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### **REASON FOR THIS RECALL**

*Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.*

Certain motorhomes built on Ford F-53 and F-59 chassis may have been built with an incorrect shift cable bracket. This could allow the transmission to be shifted into reverse without the brakes being applied, which could increase the risk of unintended vehicle movement, potentially resulting in a crash causing injury and/or damage to property. Correction: Ford authorized service centers will replace and adjust the shift cable bracket.

Motorhomes included in this recall include: 2016 Newmar Bay Star Sport, Bay Star and Canyon Star motorhomes built between 7/8/2015 and 9/23/2015.

**These motor homes require immediate service. Continued use poses a potential safety hazard.**

#### **DEALER CAMPAIGN RESPONSIBILITY**

***Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.***

#### **REPAIR PROCEDURE**

Ford Motor Company will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Owners will be notified by mail and instructed to take their vehicles to a Ford Dealer to have the transmission shift control bracket replaced and the transmission shift cable adjusted. There will be no charge for this service.

**If you should have any questions please contact the Newmar service department at: 1-866-290-5371.**

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

## NEWMAR CORPORATION

NEWMARCORP.COM

Date: November 13, 2015  
Re: Newmar Corporation – Motor Vehicle Recall Notification

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Subject: Recall Campaign No.: 2015-512

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall and are instructed to contact Newmar Corporation if you do not remedy the condition within five days of the mutually agreed upon service date.

### **REASON FOR THIS RECALL**

*Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.*

Certain motorhomes built on Ford F-53 and F-59 chassis may have been built with an incorrect shift cable bracket. This could allow the transmission to be shifted into reverse without the brakes being applied, which could increase the risk of unintended vehicle movement, potentially resulting in a crash causing injury and/or damage to property. Correction: Ford authorized service centers will replace and adjust the shift cable bracket.

Motorhomes included in this recall include: 2016 Newmar Bay Star Sport, Bay Star and Canyon Star.

**These motor homes require immediate service. Continued use poses a potential safety hazard.**

This recall applies to certain Newmar motorhomes built between 7/16/2015 and 8/31/2015.

**DEALER CAMPAIGN RESPONSIBILITY**

***Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.***

**REPAIR PROCEDURE**

Ford Motor Company will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Owners will be notified by mail and instructed to take their vehicles to a Ford Dealer to have the transmission shift control bracket replaced and the transmission shift cable adjusted. There will be no charge for this service.

**If you should have any questions please contact the Newmar service department at: 1-866-290-5371.**

Thank you for your cooperation.

Sincerely,

Newmar Corporation

## CERTAIN 2016 MODEL YEAR FORD F-53 MOTORHOME AND F-59 STRIPPED CHASSIS VEHICLES — TRANSMISSION SHIFT CABLE BRACKET REPLACEMENT

### OVERVIEW

In the affected vehicles, the transmission shift cable bracket may have been manufactured out of specification, causing the transmission shift cable to be installed incorrectly. This condition may result in unintended vehicle movement if force is applied to the gear shift lever when in the park "P" position. Unintended vehicle movement may increase the risk of an injury or crash. Dealers are to replace the transmission shift cable bracket and adjust the shift cable (selector lever cable) using the following procedure.

### SERVICE PROCEDURE

1. Remove the lower steering column trim/knee bolster panel as necessary to gain access to the lower steering column area. Refer to the Coach Builders Repair Manual for additional information if necessary.
2. Remove the transmission shift cable bracket. See Figure 1.
  - a. Carefully lift the locking tab and disconnect the transmission shift cable from the bracket.
  - b. Remove the two bolts and the transmission shift cable bracket.
    - When installing the bolts, torque to the following specifications:
      - Bracket to Column bolt to 36 lb.ft (48 Nm).
      - Bracket to Instrument Panel bolt to 21 lb.ft (28 Nm).

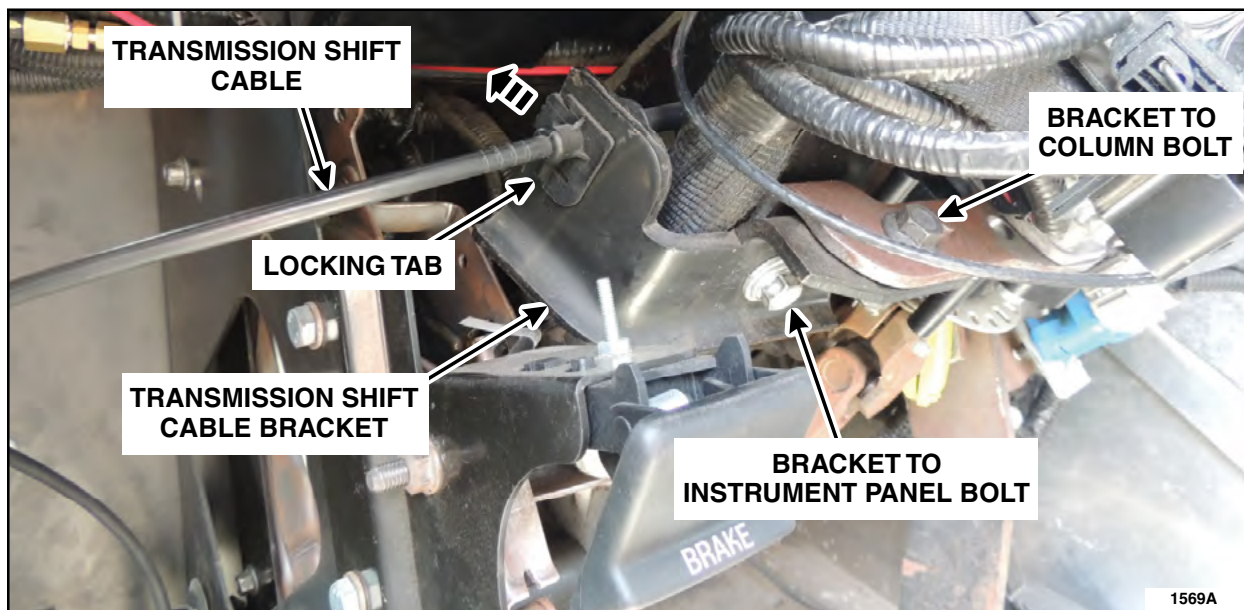


FIGURE 1

3. To install the *new* transmission shift cable bracket, reverse the removal procedure.
4. Perform the Selector Lever Cable Adjustment procedure. Please follow Workshop Manual (WSM) procedures in Section 307-05.



VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Prod	Date Off Prod
1F66F5DY6G0A01530	161695	2016	CS	CA	3921	F	8/4/2015	8/12/2015
1F65F5DYXG0A00814	111947	2016	BT	CA	2705	F	8/21/2015	8/28/2015
1F66F5DY0G0A01524	161714	2016	CS	CA	3914	F	7/30/2015	8/10/2015
1F66F5DY2G0A00164	111962	2016	BS	CA	3403	F	7/31/2015	8/11/2015
1F66F5DY6G0A01527	161715	2016	CS	CA	3712	F	7/31/2015	8/10/2015
1F66F5DY9G0A01523	161712	2016	CS	CA	3710	F	7/30/2015	8/7/2015
1F66F5DY7G0A00550	111814	2016	BT	CA	3004	F	7/13/2015	7/21/2015
1F66F5DY9G0A00842	161643	2016	CS	CA	3710	F	7/16/2015	7/24/2015
1F66F5DY0G0A00955	111891	2016	BS	CA	3401	F	9/9/2015	9/17/2015
1F66F5DY6G0A00555	111889	2016	BS	CA	3403	F	8/17/2015	8/25/2015
1F66F5DY8G0A00556	111890	2016	BS	CA	3518	F	8/19/2015	8/27/2015
1F66F5DY6G0A00958	111971	2016	BS	CA	3401	F	9/11/2015	9/21/2015
1F66F5DY1G0A00169	111860	2016	BS	CA	3004	F	9/9/2015	9/17/2015
1F66F5DY3G0A00173	161662	2016	CS	CA	3755	F	7/22/2015	7/30/2015
1F66F5DY5G0A00837	161661	2016	CS	CA	3953	F	7/16/2015	7/24/2015
1F66F5DY9G0A00405	111859	2016	BS	CA	3518	F	8/11/2015	8/20/2015
1F66F5DY9G0A00551	111861	2016	BS	CA	3401	F	8/17/2015	8/25/2015
1F66F5DY0G0A00549	111917	2016	BT	CA	3004	F	7/29/2015	8/6/2015
1F66F5DYXG0A00820	111821	2016	BT	CA	2903	F	8/4/2015	8/12/2015
1F66F5DY4G0A01106	161710	2016	CS	CA	3911	F	8/7/2015	8/17/2015
1F66F5DY2G0A00956	111880	2016	BS	CA	3403	F	9/9/2015	9/17/2015
1F66F5DY0G0A00552	111918	2016	BS	CA	3124	F	9/10/2015	9/18/2015
1F66F5DY6G0A00409	161630	2016	CS	CA	3755	F	7/10/2015	7/21/2015
1F66F5DY9G0A00548	111897	2016	BT	CA	3306	F	7/24/2015	8/3/2015
1F66F5DY1G0A00835	161658	2016	CS	CA	3911	F	7/21/2015	7/29/2015
1F65F5DY8G0A00813	111856	2016	BT	CA	2705	F	8/19/2015	8/26/2015
1F66F5DYXG0A00557	111895	2016	BS	CA	3124	F	8/25/2015	9/1/2015
1F66F5DY6G0A00166	111898	2016	BS	CA	3403	F	8/5/2015	8/13/2015
1F66F5DY8G0A01108	111899	2016	BT	CA	3306	F	8/13/2015	8/21/2015
1F66F5DYXG0A00171	111825	2016	BS	CA	3403	F	8/10/2015	8/18/2015
1F66F5DY8G0A00167	111828	2016	BS	CA	3124	F	8/10/2015	8/18/2015
1F66F5DY4G0A00957	111789	2016	BS	CA	3518	F	9/4/2015	9/15/2015
1F66F5DY7G0A01522	161631	2016	CS	CA	3911	F	7/27/2015	8/4/2015
1F66F5DY2G0A00570	161663	2016	CS	CA	3922	F	7/13/2015	7/21/2015
1F66F5DY6G0A00815	111848	2016	BT	CA	2903	F	7/15/2015	7/23/2015
1F65F5DY2G0A00547	111871	2016	BT	CA	2702	F	8/11/2015	8/19/2015
1F65F5DY6G0A00812	111832	2016	BT	CA	2702	F	9/14/2015	9/22/2015
1F65F5DY9G0A01520	111854	2016	BT	CA	2702	F	8/26/2015	9/2/2015
1F66F5DY0G0A00163	111941	2016	BS	CA	3124	F	8/6/2015	8/14/2015
1F66F5DY0G0A00566	111940	2016	BS	CA	3124	F	8/6/2015	8/17/2015
1F66F5DY4G0A00165	111936	2016	BS	CA	3403	F	8/5/2015	8/13/2015
1F66F5DY7G0A00404	111836	2016	BS	CA	3518	F	8/11/2015	8/19/2015
1F66F5DY7G0A01102	111870	2016	BT	CA	3404	F	8/12/2015	8/20/2015
1F66F5DY8G0A00816	111839	2016	BT	CA	2903	F	7/22/2015	7/30/2015
1F66F5DY9G0A01098	161669	2016	CS	CA	3755	F	8/18/2015	8/26/2015
1F66F5DY0G0A01099	161708	2016	CS	CA	3921	F	8/10/2015	8/19/2015
1F66F5DY5G0A01101	111928	2016	BT	CA	3404	F	8/14/2015	8/24/2015
1F65F5DY0G0A00160	111952	2016	BT	CA	2702	F	9/3/2015	9/11/2015
1F65F5DY0G0A00546	111954	2016	BT	CA	2705	F	9/3/2015	9/14/2015
1F65F5DY0G0A01521	111953	2016	BT	CA	2702	F	8/27/2015	9/4/2015
1F66F5DYXG0A00560	111958	2016	BS	CA	3403	F	8/27/2015	9/4/2015
1F66F5DY1G0A00558	111955	2016	BS	CA	3401	F	8/27/2015	9/4/2015
1F66F5DY1G0A00561	111959	2016	BS	CA	3403	F	8/28/2015	9/8/2015
1F66F5DY3G0A00559	111950	2016	BS	CA	3404	F	8/26/2015	9/3/2015

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Prod	Date Off Prod
1F66F5DY6G0A00569	111957	2016	BS	CA	3518	F	9/2/2015	9/11/2015
1F66F5DY9G0A00565	111956	2016	BS	CA	3518	F	9/1/2015	9/10/2015
1F66F5DY1G0A00172	161644	2016	CS	CA	3710	F	7/15/2015	7/23/2015
1F66F5DY4G0A01526	161645	2016	CS	CA	3914	F	7/31/2015	8/10/2015
1F66F5DY9G0A00839	161711	2016	CS	CA	3911	F	7/24/2015	8/3/2015
1F66F5DYXG0A00168	111906	2016	BS	CA	3401	F	8/13/2015	8/21/2015
1F66F5DYXG0A00817	111904	2016	BT	CA	3004	F	7/29/2015	8/6/2015
1F66F5DY2G0A00407	111905	2016	BS	CA	3124	F	8/19/2015	8/27/2015
1F66F5DY7G0A00841	161696	2016	CS	CA	3710	F	7/17/2015	7/27/2015
1F66F5DY8G0A00170	111949	2016	BS	CA	3402	F	8/7/2015	8/17/2015
1F66F5DY8G0A00959	111969	2016	BS	CA	3518	F	9/15/2015	9/23/2015
1F66F5DY4G0A00845	161634	2016	CS	CA	3710	F	7/13/2015	7/21/2015
1F66F5DY8G0A00847	161635	2016	CS	CA	3953	F	7/14/2015	7/22/2015
1F66F5DY1G0A00818	111844	2016	BT	CA	3306	F	7/22/2015	7/30/2015
1F66F5DY7G0A00161	111845	2016	BT	CA	2903	F	7/23/2015	7/31/2015
1F66F5DY6G0A01107	161650	2016	CS	CA	3710	F	8/3/2015	8/11/2015
1F66F5DY7G0A00838	161647	2016	CS	CA	3710	F	7/16/2015	7/24/2015
1F66F5DY9G0A01103	161651	2016	CS	CA	3953	F	8/6/2015	8/14/2015
1F66F5DY0G0A00843	161653	2016	CS	CA	3921	F	7/20/2015	7/28/2015
1F66F5DY8G0A01528	161648	2016	CS	CA	3710	F	7/17/2015	7/28/2015
1F66F5DY8G0A01531	161649	2016	CS	CA	3710	F	8/7/2015	8/18/2015
1F66F5DY0G0A00177	161687	2016	CS	CA	3911	F	7/23/2015	7/31/2015
1F66F5DY2G0A01525	161688	2016	CS	CA	3911	F	8/4/2015	8/12/2015
1F66F5DY5G0A00563	111948	2016	BS	CA	3004	F	9/2/2015	9/10/2015
1F66F5DY7G0A00175	161686	2016	CS	CA	3921	F	7/23/2015	7/31/2015
1F66F5DY7G0A01097	161689	2016	CS	CA	3921	F	8/10/2015	8/18/2015
1F66F5DY9G0A00162	111912	2016	BS	CA	3124	F	8/13/2015	8/20/2015
1F66F5DY5G0A00840	161706	2016	CS	CA	3911	F	7/27/2015	8/4/2015
1F66F5DY7G0A00564	111909	2016	BS	CA	3401	F	8/28/2015	9/8/2015
1F66F5DY5G0A00174	161681	2016	CS	CA	3911	F	7/16/2015	7/27/2015
1F66F5DY0G0A00406	111921	2016	BS	CA	3124	F	8/20/2015	8/27/2015
1F66F5DY2G0A00410	161703	2016	CS	CA	3710	F	7/23/2015	8/3/2015
1F66F5DY4G0A00554	111922	2016	BS	CA	3403	F	8/20/2015	8/28/2015
1F66F5DY4G0A00408	111810	2016	BS	CA	3124	F	8/14/2015	8/24/2015
1F66F5DY4G0A00568	111811	2016	BS	CA	3124	F	9/8/2015	9/16/2015
1F66F5DY9G0A00176	161638	2016	CS	CA	3921	F	7/8/2015	7/16/2015
1F66F5DY3G0A01100	111915	2016	BT	CA	3004	F	8/13/2015	8/21/2015
1F66F5DY2G0A00553	111972	2016	BS	CA	3402	F	8/21/2015	8/31/2015
1F66F5DY6G0A00846	161656	2016	CS	CA	3710	F		

#### Canadian Units

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In	Date Off
1F66F5DY0G0A01104	161716	2016	CS	CA	3911	F	8/6/2015	8/14/2015
1F66F5DY2G0A00567	111960	2016	BS	CA	3124	F	7/28/2015	8/5/2015
1F66F5DY2G0A00844	161629	2016	CS	CA	3914	F	7/27/2015	8/4/2015
1F66F5DY3G0A00562	111783	2016	BS	CA	3404	F	8/24/2015	8/31/2015
1F66F5DY3G0A00819	111924	2016	BT	CA	2903	F	7/30/2015	8/7/2015
1F66F5DY3G0A00836	161655	2016	CS	CA	3922	F	7/16/2015	7/24/2015