
Subject: FIELD ACTION UPDATE: PROMPT ACTION REQUIRED: Vector 8500 and 8600MT Battery Cable Clamp Installation
Attachments: SER14-008.pdf; NATT. Vector Clamp Customer Letter.docx; NATT. Vector Clamp Dealer Letter.docx

This is a reminder that certain Carrier Transicold Vector trailer refrigeration units sold through your dealership or domiciled in your area may require an upgrade to battery cables to prevent a potential fire hazard. This upgrade is detailed in the attached Service Bulletins SER14-008 that you previously received and require your and your customers' immediate attention. Also attached is a copy of a letter that will be issued to end user customers to remind them of this issue. We anticipate releasing this letter to customers within the next week. Please contact your affected customers and work with them to have the upgrade completed on these units as soon as possible. If you have any questions, please contact the Carrier Transicold Action Line at 1-800-448-1661. Otherwise, thank you for your prompt attention to this matter.

Carrier Transicold
Service Engineering
Service.Engineering@carrier.utc.com
800-448-1661



August 3, 2015

IMPORTANT NOTICE

PROMPT ACTION REQUIRED: Vector 8500 and 8600MT Battery Cable Clamp Installation

Dealer Name

Dealer Address

Dear Dealer Principal:

According to Carrier Transicold's sales order records, certain Vector 8500 and 8600MT units manufactured between June 2013 and November 2013 within the serial number range PAH91333094 to PAT91367875 sold through your dealership or domiciled in your area may require the addition of a battery cable clamp to prevent chafing of the battery cable. You previously received Service Bulletin SER14-008 in March 2014 (attached for your reference), notifying you of the need for, and how to install, this additional clamp to secure the positive battery cable.

Carrier Transicold is requesting that you inspect and install the battery cable clamp, and if necessary, repair affected Vector 8500 and 8600MT unit positive battery cables. The enclosed Service Bulletin SER14-008 contains the information and instructions you will need to complete the inspection and addition of the clamp. For units currently in your inventory, the positive battery cable clamp must be installed on all new installations before you deliver any of these units to the customer. Units you have already delivered to customers must be inspected and have the battery cable clamp installed, and, if necessary, repaired, as soon as possible. Please contact your customers as soon as possible and arrange to have this work completed. Carrier Transicold is sending a notice of this required action to customers in the attached form.

If you and/or your customers have already completed this inspection and clamp installation, according to SER14-008 for certain units, no further action is required as to those units.

Should you have any questions regarding this notification, please do not hesitate to contact your regional sales or service contacts, or Carrier Transicold at 800-448-1661.

Regards,

Carrier Transicold Service Engineering

Attachments (3): Service Bulletin SER14-008, customer letter and list of unit serial numbers



August 10, 2015

IMPORTANT NOTICE

PROMPT ACTION REQUIRED: Vector 8500 and 8600MT Battery Cable Clamp Installation

Customer Name
Customer Address

Dear Valued Customer:

According to Carrier Transicold's sales order records, certain Vector 8500 and 8600MT units manufactured between June 2013 and November 2013 within the serial number range PAH91333094 to PAT91367875 registered to your company may require the addition of a battery cable clamp to prevent chafing of the battery cable. Our records indicate that units within this range are registered to your company under the serial number(s) listed in the attachment to this letter.

Carrier Transicold is requesting that you arrange to have all units shown in the attachment to this letter or otherwise within the above serial number range inspected by an authorized Carrier Transicold dealer as soon as possible. The dealer will add the clamp to secure the positive battery cable, and, if abrasion to the cable is noted, the appropriate repair will be completed by the Carrier Transicold dealer. This work will be completed without cost to you. When scheduling inspection, please reference this notice. If your Carrier Transicold dealer has already installed the battery cable clamp in accordance with this notice, no further action is required. If you are unsure whether this occurred, please confirm with your dealer as soon as possible.

Should you need help in locating an authorized Carrier Transicold dealer in your area or have any questions, please call the Carrier Transicold Action Line at 800-448-1661.

Regards,

Carrier Transicold Service Engineering

Attachment (1): *list of unit serial numbers*



SER14-008
03/13/2014

SUBJECT: Tier4 Vector Battery Cable Clamp

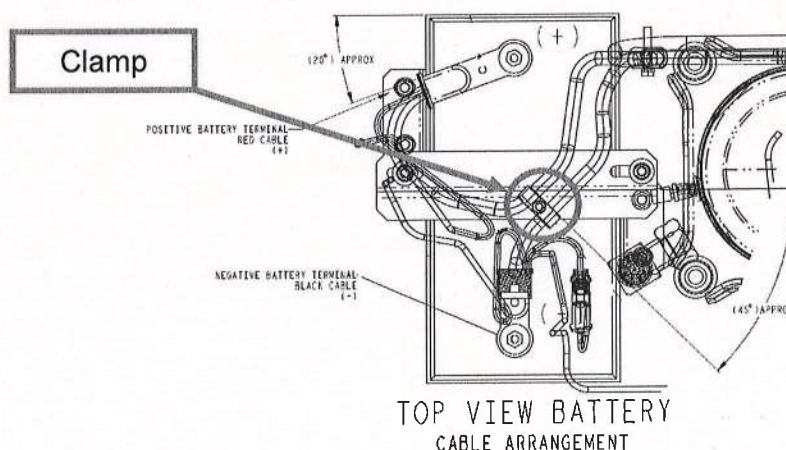
It has been determined that Tier4 Vector units, model 8500 and 8600MT, in the serial number range PAH91333094 through PAT91367875 require an additional battery clamp. Failure to install this battery cable clamp could lead to chaffing of the battery cable.

A labor allowance of 0.5 hrs will be paid for this upgrade, when filing for the upgrade note R-919 on the warranty claim.

Parts required for upgrade

QTY	Part Number	Description
1	44-01143-09	Clamp
1	34-00967-40	Bolt
1	34-00945-06	Flat Washer
1	34-00944-06	Lock Washer

Insert should be installed in the battery hold down and the clamp should be installed at a 45 degree angle from the compressor side of the battery (see below picture). Torque to 4-5 ft lbs.



Truck/Trailer/Rail Service Engineering
Athens, GA

USE ONLY GENUINE **CARRIER TRANSICOLD** FACTORY APPROVED REPLACEMENT PARTS
Available from your local authorized **Carrier Transicold Dealer**