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Sent on 01 20 2015 **Expires on** 02 03 2015
From Parts and Service Division
Subject Request for Visit: 2015 CR-V & Accord L4 MIL On with DTC P030X Stored

Message PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2015 CR-V & Accord L4 MIL On with DTC P030X Stored

Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2015 CR-Vs & Accord L4s with a complaint of the Malfunction Indicator Lamp (MIL) On with the DTC P030X stored. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. First time complaints only, no previous repairs.
2. 2015 CR-V or Accord L4 only.
3. DTC P030X must be stored.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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