

SERVICE PROCEDURE

15V-607
NOVEMBER 2015

SUBJECT: SAFETY RECALL
Fontaine® Ultra LT Fifth Wheel on certain LoneStar®, ProStar®, and TranStar® models built 18 May 2010 thru 05 April 2013 with feature codes 010DZS, 010EGM, 010EGN, 010EGP, 010GYL, 010GYM, 010GYN, 010GYP, 010GYR, 010GYS, 010GYT, 010GYU, 010GYV, or 010GYW (Fontaine Ultra LT Fifth Wheel).

DEFECT DESCRIPTION

The fifth wheel and its locking mechanism may be susceptible to cumulative damage resulting in the fifth wheel lock to function improperly or a failure of the locking mechanism to properly engage. A fifth wheel lock that fails to function properly or a failure of the locking mechanism could release a trailer from the fifth wheel, increasing the risk of an accident or vehicle crash.

MODELS INVOLVED

This safety recall involves certain LoneStar®, ProStar®, and TranStar® models built 18 May 2010 thru 05 April 2013 with feature codes 010DZS, 010EGM, 010EGN, 010EGP, 010GYL, 010GYM, 010GYN, 010GYP, 010GYR, 010GYS, 010GYT, 010GYU, 010GYV, or 010GYW (Fontaine Ultra LT Fifth Wheel).

ELIGIBILITY

This procedure applies ONLY to vehicles on which the customer has received a letter for NHTSA recall 15V-607. Also complete any other open campaigns listed on the International® Service Portal™ at this time.

PARTS / SERVICE / ADMINISTRATION INFORMATION

NOTE: DO NOT preorder fifth wheel top plates until you have received confirmation from Fontaine Fifth Wheel.

NOTE: When ordering fifth wheel top plates, provide the model and serial number to Fontaine Fifth Wheel.

Fontaine is managing this safety recall under NHTSA recall 15E-066. Go to <http://www.fifthwheel.com/recall/> to create your account, obtain replacement fifth wheel, and manage all claim processing needs. For additional information, refer to the Fontaine information at the end of this letter.

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



DO NOT REMOVE
INTERNATIONAL
Campaign No.
VIN
Eng.#
COMPLETED
Service Location Code #
DO NOT REMOVE

NAVISTAR, INC.

Fontaine Fifth Wheel 4000/Ultra LT Voluntary Recall Program



To find out if your Fontaine fifth wheel qualifies for the Ultra LT recall program please enter your Ultra LT 9 digit serial number. See photo below for serial number location.

Enter Ultra LT Serial Number

Find Serial Number

[Sign-in to your account](#)
[Create Account](#)

To participate in the recall, you must provide your Ultra LT serial number (9 Digits)

Serial Number Example: 329888599



Serial Number Location
(Engraved in casting
on right side)

Ultra LT recall model numbers
(See TB-059 at right for information on how to find model number)

AA4LWO675012
AA4LWO775012
AA4LWO875012
AATPL4000
SL4APB6250
SL4APB7250
SL4APB8250
SL4LWI675012
SL4LWI775024
SL4LWO675012
SL4LWO675016
SL4LWO675024
SL4LWO675036
SL4LWO775012
SL4LWO775016
SL4LWO775024
SL4LWO775036
SL4LWO875012
SL4LWO875016
SL4LWO875024
SL4LWO875036
SL4SMB6875
SL4SMB7875
SR4LWO675012
SLTPL4000
SRTPL4000

Recall Contact Information

Email: ultralrecall@fifthwheel.com
Recall Hotline: 1-844-597-7393
Fax: 205-655-9982

Mail to: Steven Alldredge
Fontaine Fifth Wheel
7574 Commerce Circle
Trussville, AL 35173

HELPFUL RESOURCES



Recall Letter



Service Bulletin

Improper Coupling
Service Bulletin

Ultra LT Replacement and Disposal Video



Cold Weather Maintenance



Literature



Cold Weather
Maintenance
Instructions
(LT-203)



Warranty
(LT-007)
See page 3
for SRT info

Technical Bulletins



Cold Weather
Maintenance
(TB-008)



Identify LT
(TB-059)



Replacement
(TB-060)



LT Disposal
(TB-061)

Forms

Use these forms, or enter your serial number above and use easier on-line form



Recall Form
PDF file
Excel file



Proof of Work
Form
PDF file
Excel file