

January 30, 2015

01229-01440 Version 2

Safety Recall: Transmission Does Not Engage Park

Supersedes 14-050 dated December 4, 2014, to update the current status of this safety recall

AFFECTED VEHICLES

| Year | Model | VIN Range |
|------|-------|---|
| 2015 | TLX | Check the iN VIN status for eligibility |

BACKGROUND

Due to a potential problem during manufacture in the 9-speed automatic transmission, the transmission may not shift into "Park" when the driver selects the "Park" position on the electronic gear selector. Although the shift indicator will display "Park", the park lock may not engage, allowing the vehicle to roll away and increasing the risk of a crash.

If a client calls to make an appointment, schedule an appointment for the client on or after February 23, 2015. **Do not schedule an appointment for any inspections before February 23, 2015 because you may not have the inspection tools or the inspection and repair procedure before then.** The inspection procedure uses a special tool to inspect the park rod. Based on the results of the inspection, you may be directed to either flush the transmission or replace the A/T assembly.

American Honda plans to ship the tools and transmission fluid to do this procedure to your dealership the week of February 16, 2015. The final repair procedure and the tools and materials will be available by February 23, 2015 at the latest.

This bulletin will be revised with the repair procedure, parts information, and warranty claim information on or before February 23, 2015.

CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

IMPORTANT SAFETY RECALL NOTICE

Dear Acura TLX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year TLX vehicles. Due to a manufacturing error, the transmission may not shift into "Park" when the driver selects the "Park" position on the gearshift selector. Although the shift indicator will display "Park", the Park Lock may not engage allowing the vehicle to roll away, increasing the risk of a crash.

**Acura suggests that you engage the electronic parking brake when parking the vehicle as a precaution until the inspection can be performed.*

What should you do?

Acura dealers are currently receiving the necessary tools to inspect and if necessary, replace your vehicle's transmission. Please call any authorized Acura dealer to make an appointment for on or after February 23, 2015 to have work performed, **at no cost to you.**

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately **XX** minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Relations
Mail Stop 500-2N-7E
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

You can also call the toll free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2015 Acura TLX involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. U.S. clients can also locate a dealer online at www.myAcura.com. Clients in U.S. territories, please contact your local distributor/dealer.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Acura Automobile Division

Campaign #JM8 / Service Bulletin #14-050