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**Sent on** 01 28 2015 **Expires on** 02 11 2015  
**From** Parts and Service Division  
**Subject** Request for Visit: 2014-2015 MDX In-Cabin Engine Noise

**To:** All Acura Service Managers/Consultants  
**From:** Technical Research & Support Group  
**RE:** Request for Visit: 2014-2015 MDX In-Cabin Engine Noise

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) is investigating certain 2014-2015 MDXs with a complaint of in-cabin engine noise while driving at slow speeds or during idle RPM sweep. The noise can be described as ringing. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting any repair.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the issue.
2. Must be under the Powertrain Warranty (5 years or 60,000 miles)
3. No previous repair for this issue.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

[▲ BACK TO TOP](#)

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