



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** TAC Part Restriction for US Dealers - Navigation Radio, Radio, Human Machine Interface, Media Player, Radio Display, and Radio Control/Integrated Center Stack

**Models:** 2015-2016 Buick LaCrosse, Regal  
2015-2016 Buick Enclave, Encore, Verano  
2015-2016 Cadillac ATS models, CTS models, ELR, SRX, XTS  
2015-2016 Cadillac Escalade models  
2015-2016 Chevrolet Corvette, Impala, Silverado LD  
2015-2016 Chevrolet Camaro, Captiva, Colorado, Cruze, Equinox, Impala, Malibu, Silverado, Sonic, Spark, SS, Suburban, Tahoe, Traverse, Trax, Volt  
2015-2016 GMC Acadia, Canyon, Savanna, Sierra, Terrain, Yukon models

*This PI was superseded to update Models and Recommendation/Instructions. Please discard PIT5411D.*

### Condition/Concern

US Dealers - Effective October 12th, 2015 all of the following parts below will be placed on restriction through the General Motors Technical Assistance Center. Please review recommendations below prior to contacting TAC at (877)446-8227 (US).

**Important:** When calling TAC, be certain to select the Navigation Radio prompt for ANY part listed below, regardless if it is a Nav or Non-Nav part.

Canada Dealers - This PI is for US DEALERS ONLY, please contact York Electronics directly at (888)650-9675 (Oshawa) or (800)361-2894 (Calgary).

### Recommendation/Instructions

Please see the list below for current TAC part restrictions.

Use the vehicle VIN when searching for part numbers in the parts catalog as many common part numbers are only restricted by model year.

If the year, make, and model of the vehicle you are working on IS NOT listed below the name of a part requiring replacement, you should be able to contact your Electronic Service Center directly to order the part without calling TAC.

If the year, make, and model of the vehicle you are working on is listed below the name of a part requiring replacement, contact TAC for authorization.

Please have the following information ready when calling TAC for authorization:

1. The part number of the component that is currently in the vehicle.
2. Diagnostic test results
3. Related software/calibration numbers.

Depending on the concern, TAC may require additional information. Refer to PIC6095 for component identification.

### HMI (Human Machine Interface)

2015-2016 Buick LaCrosse, Regal

2015-2016 Cadillac ATS, CTS (VIN A), ELR, Cadillac Escalade models, SRX, XTS

2015-2016 Chevrolet Colorado, Corvette, Impala, Silverado, Suburban, Tahoe

2015-2016 GMC Canyon, Sierra, Yukon models

2016 Chevrolet Camaro, Malibu, Volt

### Radio/Tuner

2015-2016 Buick Enclave, Encore, LaCrosse, Regal, Verano

2015-2016 Cadillac ATS, CTS, ELR, Escalade models, SRX, XTS

2015-2016 Chevrolet Camaro, Captiva, City Express, Colorado, Corvette, Cruze, Equinox, Express, Impala, Malibu, Silverado, Sonic, Spark, SS, Suburban, Tahoe, Traverse, Trax, Volt

2015-2016 GMC Acadia, Canyon, Savanna, Sierra, Terrain, Yukon models

### Radio Control/Display/ICS (Integrated Center Stack)

2015-2016 Buick LaCrosse, Regal

2015-2016 Cadillac ATS, CTS, ELR, Escalade, SRX, XTS

2015-2016 Chevrolet Camaro, Colorado, Corvette, Equinox, Impala, Silverado LD/HD, SS, Suburban, Tahoe, Volt

2015-2016 GMC Canyon, Sierra LD/HD, Terrain, Yukon

### Media Disc Players

2015-2016 Buick LaCrosse, Regal

2015-2016 Cadillac ATS, CTS, ELR, Escalade, SRX, XTS

2015 Chevrolet Colorado, Corvette, Impala, Silverado LD/HD, Suburban, Tahoe

2015 GMC Canyon, Sierra LD/HD, Yukon

### Additional SI Keywords

AM audio BYOM catalog CCR center concern control CUE diagnostic disc display DRR DVD EREV ESC exchange GPS HMI ICS IO3 IO4 IO5 IO6 intellilink integrated map media MP3 mylink nav navigation part parts PIT4911 PIT4911A PIT4911B PIT4911C PIT4911D PIT4911E PIT4911F PIT4911G PIT4911H PIT4911J PIT4911K PIT4911M PIT4911N PIT4911P PIT4911Q PIT4911R PIT4911S PIT4911T PIT4911U PIT4911V PIT4911W PIT4911X PIT4911Y PIT5411 PIT5411A RAO radio reception restriction screen stack traffic tuner UI2 UI6 UI4 UI8 UI7 U2R U2T U3U UA3 UAV UEW UF7 UFV UFU UG4 UGU UGY UGX UHQ UHV UHW UP9 URB USB UY4 UYS UYZ video XM xmradio Y26 Y24 Y64 Z2SC

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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