



Service Bulletin

PRELIMINARY INFORMATION

Subject: Front Suspension Squeak Or Thump Noise Over Bumps

Models: 2015-2016 Cadillac Escalade Models
2015-2016 Chevrolet Tahoe LTZ, Suburban LTZ
2015-2016 GMC Yukon Denali Models
With Magnetic Ride Control Suspension (RPO Z95)
Vehicles Built After 2/10/2015

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment on a squeak, clunk/thump, or click/knock-type noise from the front suspension when hitting bumps.

Recommendation/Instructions

After performing normal diagnostics, if the source of the noise has been pinpointed to either the left or right front strut, and if the strut has not been previously disassembled, please contact the GM Technical Assistance Center (TAC) for more information.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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