



Service Bulletin

PRELIMINARY INFORMATION

Subject: Steering Wheel Control Switch Backlighting Dim

Models: 2015 Cadillac Escalade Models
With Mid-Year Model (RPO AVF)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment the backlighting for the steering wheel control switches is dim.

Recommendation/Instructions

Important: Do NOT replace any parts for this concern.

Reprogram the IPC with the latest calibrations available in TIS2WEB.

Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description | Labor Time |
|-----------------|---|------------------------------------|
| 2810195 | Instrument Cluster Reprogramming with SPS | Use Published Labor Operation Time |

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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