



Service Bulletin

PRELIMINARY INFORMATION

Subject: Backup Camera Display May Remain On Or Turn Blue For a Few Seconds While Driving Forward

Models: 2015 Chevrolet Colorado
2015 GMC Canyon
With Radio RPO IO3

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The customer may state that, after shifting into a forward gear and beginning to drive forward, the backup camera image may remain on in the radio display for a few seconds or, in the case of vehicles with a manual transmission, the screen may turn blue for a few seconds before returning to the radio display.

Recommendation/Instructions

Engineering is developing new software addressing this concern and no repairs should be attempted at this time.

This PI will be updated when the new calibration is available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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