



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Aid: HMI USB Programming

Models: 2013-2015 Cadillac ATS, SRX, XTS
2014-2015 Cadillac CTS, ELR
2015 Cadillac Escalade
2014-2015 Buick LaCrosse, Regal
2014-2015 Chevrolet Corvette, Impala, Silverado
2015 Chevrolet Colorado, Suburban, Tahoe
2014-2015 GMC Sierra
2015 GMC Canyon, Yukon models
Equipped with Human Machine Interface (HMI)

Condition/Concern

Human Machine Interface (HMI) damage has been noted as a result of installing the incorrect software when USB programming.

Recommendation/Instructions

When programming new HMI's or updating original HMI's, please do not re-use USB drives previously loaded with HMI software from another vehicle. The USB should be loaded from TIS-2-Web on each vehicle to avoid compatibility concerns.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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