



Service Bulletin

PRELIMINARY INFORMATION

Subject: (Hybrid) Emergency First Responder Information

Models: 2011-2015 Chevrolet Volt
2014-2015 Cadillac ELR
2014-2015 Chevrolet Spark EV
2009-2013 Cadillac Escalade
2008-2013 Chevrolet Tahoe Hybrid
2008-2013 GMC Yukon Hybrid
2009-2013 Chevrolet Silverado Hybrid
2009-2013 GMC Sierra Hybrid
with Two-Mode Hybrid System (RPO HP2)
2008-2010 Chevrolet Malibu Hybrid
2007-2010 Saturn Vue Hybrid
2007-2009 Saturn Aura Hybrid
All with RPO code HP7
2012-2015 Buick Lacrosse, Regal eAssist
2013-2014 Chevrolet Malibu ECO eAssist
2014 Chevrolet Impala
All with RPO HP6

This PI was superseded to update Model Years. Please discard PIT4610D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some Emergency Personnel may inquire about First Responder Information as it relates to various Hybrid vehicles produced by GM.

Emergency Personnel Information is provided to assist First Responders in learning about vehicles and/or systems that may affect how they perform in an emergency situation.

Recommendation/Instructions

Most First Responder Guides for GM vehicles can be accessed via the web @ <http://www.gmstc.com> and selecting the first responder link in the Left lower corner of the page. There you will find the information guides for all the GM hybrid vehicles

ADDITIONAL SI KEYWORDS

2 2-mode HP2 mode two two-mode

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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