



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittent Hoot Whine Buzz Type Noise From The Brake Booster Area With Brakes Applied

Models: 2013 - 2014 Buick Encore
Built before 7/29/2014

This PI was superseded to update Model Years. Please discard PIC5875A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment of an intermittent hoot, howl, whistle, whine or buzz type noise when the brake pedal is applied while at a stop.

Upon Dealer diagnostics the noise is perceived to be from the auxiliary vacuum brake assist pump or the brake booster area.

The concern can be very intermittent and the dealer may have a difficult time duplicating the concern

The concern seems to happen in higher ambient temperatures and with a hot engine after an extended drive.

Recommendation/Instructions

If this noise is present, replace the Brake Booster Vacuum Hose with P/N 95412981 available from GM CCA.

For repair information, reference the Power Brake Booster Vacuum Hose Replacement section of Service Information.

Parts Information

Part Number	Description	Qty
95412981	Brake Vacuum Hose With Check Valve	1

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2441660	Power Brake Booster Vacuum Check Valve and Hose Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION